

RFP Questions and Clarifications Memorandum

To: Vendors Responding to RFP Number 3894 for the Mississippi Department of Public Safety (MDPS)

From: Craig P. Orgeron, Ph.D.

Date: September 14, 2016

Subject: Responses to Questions Submitted and Clarifications to Specifications

Contact Name: Patti Irgens

Contact Phone Number: 601-432-8223

Contact E-mail Address: Patti.Irgens@its.ms.gov

RFP Number 3894 is hereby amended as follows:

1. Title page, INVITATION is modified as follows:

INVITATION: Sealed proposals, subject to the attached conditions, will be received at this office until September 15 27, 2016 @ 3:00 p.m. Central Time for the acquisition of the products/services described below for Mississippi Department of Public Safety.

2. Title page, third box is modified as follows:

PROPOSAL, SUBMITTED IN RESPONSE TO RFP NO. 3894 due September 15-27, 2016 @ 3:00 p.m., ATTENTION: Patti Irgens

3. Section IV Legal and Contractual Information, Item 36 is being modified to read:

36. The Vendor must include a proposal bond in the amount of \$7,500.00 with its RFP proposal. Vendor is specifically disallowed from taking exception to the proposal bond requirement. Proposals without proposal bonds will be rejected. ~~It is not required to include a proposal bond with its RFP proposal.~~

4. **Section VII Technical Specifications, Item 3 Project Schedule is amended as follows:**

Task	Date
First Advertisement Date for RFP	08/02/2016
Second Advertisement Date for RFP	08/09/2016
Task	Date
MANDATORY - Vendor Web Conference	11:00 a.m. Central Time on 08/15/2016
Deadline for Vendor's Written Questions	3:00 p.m. Central Time on 08/19/2016
Deadline for Questions Answered and Posted to ITS Web Site	08/31/2016 09/15/2016
Open Proposals	09/15/2016 09/27/2016
Evaluation of Proposals	09/15/2016 09/27/2016 – 10/28/2016
ITS Board Presentation	11/17/2016
Contract Negotiation	10/28/2016 – 11/30/2016
Proposed Project Implementation Start-up	12/01/2016

5. **Section VII Technical Specifications, Item 6.2.1.5 is being modified to read:**

6.2.1.5 A transaction file is associated with AFIS search requests. This file is retrieved by AFIS from the shared <transaction directory>. The transaction file is defined in the MCHS Tenprint ICD. **Tenprint ICD information can be found at the following link: http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf**

6. **Section VII Technical Specifications, Item 6.2.1.6 is being modified to read:**

6.2.1.6 An AFIS output file is created during the AFIS-MCHS synchronization operation. It is written to the shared <AFIS-MCHS sync directory>. See section 6.3.5 for more detail regarding the synchronization operation.

7. **Section VII Technical Specifications, Item 7.1.8 is being modified to read:**

7.1.8 Support of Tenprint Certification Process. Tenprint ICD information can be found at the following link: **http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf**

8. **Section VII Technical Specifications, Item 9.1.6 is being modified to read:**

9.1.6 The AFIS must accept inputs from certified peripheral devices, such as live-scan fingerprinting workstations and field units via the networks identified in ~~8.1.5~~ **9.1.5**.

9. Section VII Technical Specifications, Item 16.4.2.2.6 is being modified to read:

16.4.2.2.6 Print any image or image comparison set, with or without minutia points or annotations in a user-specified format- ~~either~~ high resolution gray-scale.

10. Section VII Technical Specifications, Item 16.4.3.11 is being modified to read:

16.4.3.11 While all other identification processing is operating at normal workload levels, the AFIS must meet response time standards for daily average latent inquiry response times (average for all latent inquiries in a 24 hour period) and no single inquiry may exceed the maximum response time. **Vendor should describe the capabilities of the proposed solution.**

11. Section VII Technical Specifications, Item 16.5.3.2 is being modified to read:

16.5.3.2 The system must be able to provide full and/or partial hand print matching of palm latents against the unsolved latent file and the database of registered full hand print records with the same functional performance and accuracy capabilities as described, ~~paragraph C~~ **in Section VII, Item 16.4.3** (Latent Identification Matching)

Vendor must include in their proposal a response to each amended requirement as listed above. Vendor must respond using the same terminology as provided in the original requirements.

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question No.	RFP Section: Item	RFP Page	Vendor Question
1	I: Proposal Bond	5	<p>Page 5 of the RFP has a spot that states "Please attach the required Proposal Bond here." On page 21, the RFP states "The Vendor must include a proposal bond in the amount of \$7,500.00 with its RFP proposal. Vendor is specifically disallowed from taking exception to the proposal bond requirement. Proposals without proposal bonds will be rejected./ is not required to include a proposal bond with its RFP proposal."</p> <p>Can the State please clarify if a Proposal Bond is required for this response?</p>
	RESPONSE:		<p>As outline in Section IV; Legal and Contractual Information, Item 36. The Vendor must include a proposal bond in the amount of \$7,500.00 with their proposal. Please see amendment above.</p>

Question No.	RFP Section: Item	RFP Page	Vendor Question
2	II: 9.2	6	<p>On page 6, the RFP states "all copies of the proposal must be sealed in the package"</p> <p>Can the Mississippi Department of Public Security please clarify if only the box needs to be securely sealed, or if this means each binder must be also individually sealed in an envelope, inside the sealed box?</p>
RESPONSE:			The individual proposals do not need to be sealed.
3	II: 9.4 & 9.5	7	<p>Is it acceptable to include a Cover Letter and Executive Summary with the RFP response? If yes, where in the outline structure do they belong?</p>
RESPONSE:			Yes, it is acceptable. Please put the cover letter, and executive summary in the front of each binder.
4	III: 17	12	<p>Please define the types of products vendors must be willing to integrate.</p>
RESPONSE:			The State reserves the right to purchase products proposed by the Vendor from existing State contracts. Vendor must agree to implement the products regardless of how the State purchases them.
5	III: 17	12	<p>Please confirm the work to integrate products purchased, which are outside of the vendor-specified hardware and software recommendations, such work will be at time and materials cost and be considered a change order.</p>
RESPONSE:			This article is referring to our Express Products Lists. More information can be found at the following link: http://www.its.ms.gov/Procurement/Pages/EP_Ls.aspx
6	IV: 12	15	<p>Please confirm any purchase orders not encoded by customer agencies with a CP-1 number are to be rejected by the vendor unless the acquisition has been delegated by policy to a state entity.</p>
RESPONSE:			Purchase Order are issued by the Agency. The CP-1 is ITS giving purchasing authority over to the Agency.
7	IV: 32	19	<p>Pursuant to the instructions of the RFP, can the State provide a copy of its Enterprise Security Policy?</p>
RESPONSE:			A copy of the Enterprise Security Policy can be obtained by contacting Patti Irgens, at patti.irgens@its.ms.gov.

Question No.	RFP Section: Item	RFP Page	Vendor Question
8	IV: 36	20	Please confirm the mitigation mechanisms to be added to the customer agreement, if any, shall be part of the good-faith negotiations prior to signature of the customer agreement.
	RESPONSE:		All of these items are included in Exhibit A, Standard Contract.
9	V: Proposal Exceptions	24	As part of its proposal response, are vendors requested to provide alternate or substitute language for each exception taken or are all contract changes, including alternate or substitute language, for each exception taken required 3 days prior to scheduled negotiations as referenced on page 16, Section 14.2?
	RESPONSE:		Section IV, Item 14.2 refers to “contract changes requested by the Vendor” related to such exceptions noted in Vendors proposal. As instructed in Section V, Item 1.4, Vendor should ensure that “The exception is clearly explained, along with any alternative or substitution recommended on the Proposal Exception Summary form” included with the Vendor’s Proposal.
10	VI: RFP Questionnaire	29	Would a copy of the signature page from the Memorandum of Understanding that was signed when the vendor signed up for the E-Verify program be acceptable?
	RESPONSE:		Vendor should provide whatever evidence Vendor has available that demonstrates compliance.
11	VII: 1.1	31	1.1 states that the Vendor must “label and respond to each outline point.” 1.2 states that “Vendors must respond to each specification in Section VII, Technical Specifications with a narrative description,” and 1.7 states that “Vendor must provide explicit details as to the manner and degree to which the proposal meets or exceeds each specification” (emphasis added). Is the phrase “each specification” intended to be read as equivalent to “each outline point”? If this is not the case, please clarify what is meant by “each specification” in 1.2 and 1.7.
	RESPONSE:		Each level of each outline point is equivalent to a requirement.

Question No.	RFP Section: Item	RFP Page	Vendor Question
12	VII: 1.2	31	Please confirm that the requirement that “Vendors must respond to each specification in Section VII, Technical Specifications with a narrative description” does not apply to informational requirements to which the Vendor responds “ACKNOWLEDGED.”
	RESPONSE:		As noted in Section VII, Item 1.3 the word “Acknowledged” is all that is required when “general information is being given about the project.”
13	VII: 2	31	Please confirm there are only two (2) mandatory requirements in Section VII. Those being Items 2.3 and 2.4.
	RESPONSE:		There are more than two (2) mandatory requirements in Section VII. Please see Section VII, Item 6.3 for additional mandatory requirements.
14	VII: 3	32	Daily average transactions are stated as 1100. Please advise how many of these transactions contain fingerprints only, palms, and mugshots. Please advise the percentage of transactions are captured at 500 ppi and 1000 ppi.
	RESPONSE:		All of the transactions contain fingerprints. In addition, a small number may contain palm prints and/or mugshots. Section VII, Item 15 outlines the Standards and Compliance. All existing images are 500ppi.
15	VII: 3.2.1	32	Is there an ICD (Interface Control Document) for interface between MCHS and AFIS?
	RESPONSE:		Please refer to Section VII, Item 6, CIC provides the narrative description for the interface.
16	VII: 3.2.1	32	Please provide a full list of operations between MCHS and AFIS.
	RESPONSE:		Please refer to Section VII, Item 6, CIC provides the narrative description for the interface. Additional information will not be provided.
17	VII: 3.2.1	32	Please provide diagrams for all major workflows.
	RESPONSE:		Please refer to Section VII, Item 6, CIC provides the narrative description for the interface. Diagrams will not be provided.
18	VII: 3.2.2	33	Please clarify if the AFIS needs to interface with MCHS using Oracle TUXEDO.
	RESPONSE:		No, it does not interface.

Question No.	RFP Section: Item	RFP Page	Vendor Question
19	VII: 6.1.1.	34	Please provide an Interface Control Document between AFIS and Mississippi Crime Labs for latent processing.
	RESPONSE:		See Section VII, Item 6.2. An interface control document will not be provided.
20	VII: 6.1.2	34	Please provide the interface specification by 8/31/2016 so that vendors can have a better understanding of the interface details, complexity, and needed effort for integration.
	RESPONSE:		See refer to Section VII, Item 6.2. No additional information will be provided.
21	VII: 6.2.1.1	35	Normally a file-based interface requires polling (periodically checking) by both AFIS for requests and by MCHS for responses/acks/errors. a) Can ITS please confirm that AFIS response time does NOT include polling time, i.e., the response time starts after the AFIS reads a request file and ends after the AFIS writes a response file? b) If this is not the case, how is response time defined? c) If the response time does include polling period(s), what is the expected polling periods for AFIS and MCHS?
	RESPONSE:		a) Yes b) NA c) NA
22	VII: 6.2.1.5	35	Please provide the latest MCHS Tenprint ICD for evaluation by 8/31/2016.
	RESPONSE:		Tenprint ICD information can be found at the following link: http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf
23	VII: 6.2.1.5	35	Please provide samples of request messages, request acknowledge files, response files, transaction files, synchronization files, etc.
	RESPONSE:		Examples of transactions can be found in the ICD documents: http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf
24	VII: 6.2.1.6	35	Section 3.5 could not be located within the RFP. Please confirm that Section 6.3.5 is the correct reference regarding the AFIS-MCHS synchronization operation.
	RESPONSE:		Section VII, Item 6.3.5 is the correct section for AFIS-MCHS synchronization operation.

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25	VII: 6.3.1.3.4	37	Please confirm if there is one or more Candidate AFIS IDs, AFIS only performs 1-1 comparison of all listed candidates. One to many search will NOT be performed by AFIS for this request.
	RESPONSE:		In the "Candidate AFIS IDs" element, it states: "These should result in 1-1 comparison of all listed "candidates". If none of the AFIS IDs receive a high enough matching score, AFIS will perform a one-to-many search.
26	VII: 6.3.5.4	42	Please confirm if an update operation is expected for each subject in AFIS.
	RESPONSE:		If update is required, whenever the subject is added to AFIS and an UPD command is sent from MCHS to AFIS.
27	VII: 6.3.5.4	42	Please confirm if a synchronization response file is expected.
	RESPONSE:		Confirmed.
28	VII: 6.3.5.4	42	Please detail how to return update status such as success, error, non-exist, etc. to each subject.
	RESPONSE:		Please refer to Section VII, Item 6.3.5.3
29	VII: 6.3.7.2	44	Please confirm if candidate records should be returned by the AFIS.
	RESPONSE:		Please refer to Section VII, Items 6.3.4 & 6.3.7.1
30	VII: 6.3.7.2	44	Please confirm that Consolidation Candidate Reviewing application will be part of MCHS. A vendor does NOT need to provide a Graphic User Interface (GUI) application for performing the verification.
	RESPONSE:		Please refer to Section VII, Item 6.3.7.1
31	VII: 7.1.8	45	Please elaborate on the "Tenprint Certification Process"?
	RESPONSE:		Details regarding the "Tenprint Certification Process" are outlined in the ICD documents that are available for viewing on the Mississippi Department of Public Safety's webpage (www.dps.state.ms.us). http://www.dps.state.ms.us/wp-content/uploads/Tenprint-Cert-Test-Proc-V502R28_20151104.pdf
32	VII: 9.1.1.1.1	46	Please clarify if the Ten-print remote workstation (client) communicates with MCHS first, then MCHS communicates with AFIS backend. If yes, please provide an ICD for interface between a ten-print remote workstation and MCHS.

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	RESPONSE:		Please refer to Section VII, Item 6.1.1. ICD documents are available for viewing on the Mississippi Department of Public Safety's webpage (www.dps.state.ms.us). URL: http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf
33	VII: 9.1.1.1.2	46	Please clarify if the remote latent workstation communicates with AFIS backend directly without interfacing with MCHS.
	RESPONSE:		Confirmed.
34	VII: 9.1.2	46	Please clarify if the requirement for supporting existing components. For example, bidders will provide new Latent Stations – please confirm they won't be expected to also support any existing legacy Latent Stations.
	RESPONSE:		Please refer to Section VII, Item 17.5.2. The only known latent workstations currently being used are at the MS Crime Lab and MS Criminal Information Center. There are two local police departments that have the capability to submit latent prints to the AFIS, but they aren't currently active. Vendor must be able to support both locations.
35	VII: 9.1.4	47	<p>"The system logging, backup, restart, and recovery capabilities must provide for system recovery without loss of data in the event of a temporary or catastrophic system outage."</p> <p>To avoid the loss of data in a catastrophic system outage (for example, flood damage), a separate disaster recovery system is required. Please confirm that the State requires a disaster recovery system. If required, please confirm if the state will provide the facility to house the system or if a cloud solution is not allowed.</p>
	RESPONSE:		Please refer to Section VII, Item 17. DPS is willing to consider a cloud solution.
36	VII: 9.1.6	47	Section 8.1.5 does NOT exist. Assuming this means 9.1.5, please highlight the limits of existing DPS private network.
	RESPONSE:		Please refer to Section VII, Item 15.2. Primary site is 100Gb AVPN, remote MCL sites are 10Gb AVPN. There are two local police departments that have the capability to submit latent prints to the AFIS, but they aren't currently active.

Question No.	RFP Section: Item	RFP Page	Vendor Question
37	VII: 9.1.6	47	Please clarify if the live-scan workstation communicates with AFIS directly. If yes, please provide an ICD for interface between live-scan and AFIS.
	RESPONSE:		Please refer to Section VII, Item 6.1.1. ICD documents are available for viewing at: http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf All live-scan/card-scan units communicate thru MCHS, which in turn communicates with AFIS.
38	VII: 9.4.1	49	Please provide current applicant workflows.
	RESPONSE:		Section VII, Item 6 outlines the AFIS-MCHS interaction. Additional information will not be provided.
39	VII: 9.4.1	49	Does ITS expect a state-level rap back database to be created with all or selected applicant transactions? The state-level rap back database will be searched by all incoming ten-print criminal transactions to proactively identify those applicants who are arrested. If a state-level rap back database is expected, will ITS make corresponding changes on the MCHS side to handle state-level rap back search results?
	RESPONSE:		Please refer to Section VII, Item 16.8, Since most states are creating state-level rap back systems, it can be anticipated that CIC will eventually do the same.
40	VII: 9.4.1	49	Please clarify if MCHS or the AFIS is responsible for notifying agencies on rap back hits.
	RESPONSE:		Please refer to Section VII, Item 16.8, CIC does not have an implementation plan.
41	VII: 9.4.1	49	Please clarify what is the mechanism and business rules to notify agencies.
	RESPONSE:		Please refer to Section VII, Item 16.8, CIC business rules have not been defined.
42	VII: 9.4.1	49	For the state-level rap back database, can the database size be considered as starting with 50K records with annual growth rate of 10%?
	RESPONSE:		Please refer to Section VII, Item 16.8, Include the limits of this optional offer.

Question No.	RFP Section: Item	RFP Page	Vendor Question
43	VII: 9.4.1	49	Will ITS provide 50K NIST applicant records to be loaded into the initial state-level rap back database?
	RESPONSE:		Please refer to Section VII, Item 16.8, no it is expected this process would begin with applicant enrollment, so growth would be gradual.
44	VII: 9.4.1	49	As MCHS will interface with NGI for tenprint functions, will MCHS handle FBI NGI's rap back notifications? If ITS expects the AFIS to handle the rap back notifications from the FBI, will MCHS forward those notifications to the AFIS or the AFIS will be interfaced with the FBI NGI directly for rap back notifications?
	RESPONSE:		Please refer to Section VII, Item 16.8; this has yet to be determined.
45	VII: 10.1	49	Response time is critical for mobile identification and ID verification transactions. Can ITS please confirm that it is acceptable for mobile devices and ID verification workstations to interface the AFIS backend directly without going through MCHS?
	RESPONSE:		Please refer to Section VII, Item 16.6. Vendor should detail in the response what is required for its solution.
46	VII: 10.2	49	Please provide an ICD for interface between DPS/CIC and AFIS.
	RESPONSE:		See Section VII, Item 6, for the narrative description of this interface. No additional information will be provided.
47	VII: 10.2	49	Please confirm if the AFIS will directly interface the DPS / CIC or will be required to go through the MCHS.
	RESPONSE:		Please refer to Section VII, Item 6.1.1. AFIS is expected to connect directly to the latent and tenprint workstations.
48	VII: 10.3	50	Requirement: "Be performed without any special software, conversion of image data, or transmission via means other than established network connections." Please clarify context around what action is to be performed?
	RESPONSE:		Receiving of data requires no special connections, interfaces, software or tools, other than as proposed by the Vendor.

Question No.	RFP Section: Item	RFP Page	Vendor Question
49	VII: 10.4	50	Please provide list of "other record types as determined by the DPS".
	RESPONSE:		Please refer to Section VII, Item 16.1.2. The ICD documents are available at: http://www.dps.state.ms.us/wp-content/uploads/Tenprint-ICD-V502R21_20151104.pdf. This document includes the currently defined image-types processed by CIC. If other types are required, offered or suggested, please describe.
50	VII: 10.4	50	Please provide a full list of "DPS business rules"
	RESPONSE:		A catalog of business rules is not available. CIC has chosen to describe the process in narrative form and Section VII as a whole.
51	VII: 10.4	50	Please confirm that the AFIS does not need to handle any records with no biometrics data (AFIS will only handle fingerprint, palm print, face, iris, scar, mark, tattoo records).
	RESPONSE:		Please refer to Section VII, Item 6.1.1. The only case where the subject has double hand amputations or all digits or fingers are amputated or unprintable.
52	VII: 11.2	50	What is meant by existing photo database? Is this a separate system we would have to interface to in order to send/receive type-10 images?
	RESPONSE:		MCHS has a store of approximately 30,000 Type 10 photo records that need to be integrated into AFIS to allow for search/match.
53	VII: 11.2	50	Is "the existing photo database" maintained by another vendor? Or is the "existing photo database" expected to be converted and maintained by the selected AFIS vendor?
	RESPONSE:		MCHS has a store of approximately 30,000 Type 10 photo records that need to be integrated into AFIS to allow for search/match.
54	VII: 11.2	50	What are the unique functions related to the "photo database"?
	RESPONSE:		MCHS has a store of approximately 30,000 Type 10 photo records that need to be integrated into AFIS to allow for search/match.

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55	VII: 11.2	50	Is facial recognition capability included in the RFP scope?
	RESPONSE:		Please refer to Section VII, Items 15.1.1 & 15.1.2.3. Vendor may propose facial recognition/matching as an optional feature with the proposal.
56	VII: 11.3	50	Is ITS open for solutions supporting multi-record, i.e., maintaining multiple ten-print records for one subject in addition to a composite record for higher latent to ten-print search accuracy?
	RESPONSE:		Yes.
57	VII: 11.3	50	Should latent to flat search be included for higher latent to ten-print searches?
	RESPONSE:		Yes.
58	VII: 11.3	50	Should composite flat record be included for higher ten-print to ten-print search accuracy?
	RESPONSE:		Yes.
59	VII: 11.5	51	Please provide the number of tenprint records currently in the MCHS Archive, the number of records that also contain mugshots and the number of records that currently contain palms.
	RESPONSE:		Please refer to Section VII, Item 11.6. Additional information will not be provided.
60	VII: 11.6	51	Please clarify how many cards are expected to be stored per subject. For example 1+?.
	RESPONSE:		Please refer to Section Items 11.6. and 11.6.1. Additional information will not be provided.
61	VII: 11.6	51	Could ITS also provide information on the current number of latent fingerprints and palms in their system as well as the number of latent transactions performed per day?
	RESPONSE:		Approximately 17,000.
62	VII: 11.6	51	The current DB indicates 684k records and a minimum of 1M records of storage is requested. Please detail exactly how many records are TP Flats only, TP Flats and Rolled, Palm Prints, Finger latents, Palm Latents, Facial Photos are in current DB. Vendors would be provided with adequate information by providing the table below fully completed.

Question No.	RFP Section: Item	RFP Page	Vendor Question
			<p>The records are a combination of all the different types of prints and are a combination of tenprints and some palm prints, no latents.</p> <p>Note: The table referenced by the Vendor has been presented as questions numbered 63 through 72.</p>
63	VII: 11.6	51	How many 2-Finger Records will there be in the system at system start up?
			Any records of this type are included in the 684K count. A breakdown by record type will not be provided.
64	VII: 11.6	51	How many 4-Finger Records will there be in the system at system start up?
			Any records of this type are included in the 684K count. A breakdown by record type will not be provided.
65	VII: 11.6	51	How many 10-Finger Flats Records will there be in the system at system start up?
			Any records of this type are included in the 684K count. A breakdown by record type will not be provided.
66	VII: 11.6	51	How many 10-Finger Rolled & Flats will there be in the system at system start up?
			Any records of this type are included in the 684K count. A breakdown by record type will not be provided.
67	VII: 11.6	51	How many Palm Prints will there be in the system at system start up?
			Due to lack of wide use of plan scanners, the current AFIS system houses very few palms.
68	VII: 11.6	51	How many Finger Latents will there be in the system at system start up?
			Approximately 17,000.
69	VII: 11.6	51	How many Palm Latents will there be in the system at system start up?
			This count is extremely low and would not impact the system storage.
70	VII: 11.6	51	How many Facial Photos will there be in the system at system start up?
			Approximately 30,000.

Question No.	RFP Section: Item	RFP Page	Vendor Question
71	VII: 11.6	51	How many Iris Pairs will there be in the system at system start up?
	RESPONSE:		Iris pairs are not currently captured.
72	VII: 11.6	51	How many Signature Images will there be in the system at system start up?
	RESPONSE:		Signatures are not currently captured.
73	VII: 11.6.1	51	Please clarify the end of 5 year contract capacity for TP Flats, TP Flats and Rolled, Palm Prints, Finger Latents, Palm Latents, Facial Photos. Vendors would be provided with adequate information by providing the table below fully completed.
	RESPONSE:		See Section VII, Item 11.6. CIC requires storage for 1 million subjects including a variety of image types. Note: The table referenced by the Vendor has been presented as questions numbered 74 through 83.
74	VII: 11.6.1	51	How many 2-Finger Records are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.
75	VII: 11.6.1	51	How many 4-Finger Records are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.
76	VII: 11.6.1	51	How many 10-Finger Flats Records are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.
77	VII: 11.6.1	51	How many 10-Finger Rolled & Flats are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.
78	VII: 11.6.1	51	How many Palm Prints are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.
79	VII: 11.6.1	51	How many Finger Latents are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.
80	VII: 11.6.1	51	How many Palm Latents are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available.

Question No.	RFP Section: Item	RFP Page	Vendor Question
81	VII: 11.6.1	51	How many Facial Photos are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available. Historically, the photo count has grown very slowly.
82	VII: 11.6.1	51	How many Iris Pairs are anticipated in the system at the end of the contract?
	RESPONSE:		There were no references for iris pairs requested in this proposal.
83	VII: 11.6.1	51	How many Signature Images are anticipated in the system at the end of the contract?
	RESPONSE:		No estimate available. Signatures are not currently captured.
84	VII: 11.6.1	51	Please clarify the number of years the system should be sized for.
	RESPONSE:		Please refer to Section VIII; it references 5 year life cycle.
85	VII: 11.5	51	Please provide a list of "card forms" to be selected by an operator and sample forms with expected images and data fields.
	RESPONSE:		Please refer to Section VII, Item 16.2.6.1, it refers to the "FBIM approved card stock(s)". CIC has a custom, in-state, arrest card; but it is very similar to the FBI arrest card form.
86	VII: 12.7	52	Requirement: "All data must be encrypted while in motion and at rest." (a) "In motion" - Does this also mean internally or just externally? (b) "At Rest" – Is this for all data or data outside the MDPS data center?
	RESPONSE:		a) Yes, internally and externally b) All data regardless of its location, starting point or ending point is expected to be encrypted.
87	VII: 12.8	52	Could DPS please provide clarification on what is meant by "must be encrypted separately"?
	RESPONSE:		SSA now requires SSNs to be separately encrypted.
88	VII: 12.8	52	Please clarify how SSN are to be separately encrypted.
	RESPONSE:		Vendor must propose an industry accepted scheme to separately encrypt SSNs.

Question No.	RFP Section: Item	RFP Page	Vendor Question
89	VII: 12.8	52	Requirement: "Social security numbers must be separately encrypted." As 12.7 indicates that all data at rest and in motion should be encrypted, could more information please be provided on the nature of the separate encryption required for social security numbers?
	RESPONSE:		Vendor must propose an industry accepted scheme to separately encrypt SSNs.
90	VII: 15.2.4	54	Is UPS power conditioning required for servers in the MDPS data center or only workstations in CIC and the crime labs?
	RESPONSE:		UPS power conditioning is required for servers in MDPS data center and workstations in CIC & the Crime Labs.
91	VII: 15.2.4	54	Please confirm if the vendor is expected to provide Uninterruptable Power Supplies for just the workstations or for the AFIS as well.
	RESPONSE:		UPS power conditioning is required for all equipment.
92	VII: 16.1.1	54	Please clarify how many AFIS client workstations are needed.
	RESPONSE:		Workstations are needed for all Crime Lab locations (4) for latent operators and CIC (4) for tenprint operators, totaling 8 workstations.
93	VII: 16.2.7	56	As a multi-incident system improves accuracy, is it ok to keep all instances of information on the individual?
	RESPONSE:		Yes.
94	VII: 16.3.3.3	56	It appears that quality codes such as "A", "B" and "C" are vendor-specific definitions. Can ITS please provide the definition of those quality codes or a mapping from those vendor codes to NFIQ codes?
	RESPONSE:		These are the current quality levels with "A" being the best and "C" being the worst. Vendor may provide information on alternative methods of measuring throughput based on input quality.
95	VII: 16.3.3.3	56	Please identify where the specified tenprint accuracy requirements are documented.
	RESPONSE:		Please refer to Section VII, Item 16.3.3.5. CIC does expect the proposed system to handle quality control and tracking.

Question No.	RFP Section: Item	RFP Page	Vendor Question
96	VII:	32 / 57	<p>The RFP's overview Paragraph 3.1 states an average transaction rate of 1,100 per day (equivalent to 46 per hour). Yet the average ten print identification matching rate in Paragraph 16.3.3.5 is given as 10 per hour (with a peak of 30 per hour).</p> <p>Will the DPS please define the term "transaction", and also please provide a table of hourly rates according to the type of transaction (TOT) processed in the AFIS environment?</p>
	RESPONSE:		Any of the activities listed in Section VII, Item 3.2.1 constitute a transaction. Many of the transactions are "lights out" in nature that don't require DPS personnel intervention.
97	VII: 16.3.3.5	57	How do the letter quality scores (i.e., A, B, C) relate to NFIQ scores?
	RESPONSE:		Please refer to Section VII, Item 15 regarding fingerprint technology standards. The Vendor is welcome to propose alternative QC measures and times.
	VII: 16.3.3.5	57	Please provide the peak hour throughput number for each of the categories below.
	RESPONSE:		See questions 98 through 105 for categories.
98	VII: 16.3.3.5	57	How many 2F-2F/4F/TP searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
99	VII: 16.3.3.5	57	How many 4F-4F/TP searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
100	VII: 16.3.3.5	57	How many TP-TP searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
101	VII: 16.3.3.5	57	How many TP-UL searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.

Question No.	RFP Section: Item	RFP Page	Vendor Question
102	VII: 16.3.3.5	57	How many PP-PL searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
103	VII: 16.3.3.5	57	How many LT-TP searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
104	VII: 16.3.3.5	57	How many LT-UL searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
105	VII: 16.3.3.5	57	How many PL-PP searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
106	VII: 16.3.3.5	57	How many PL-PL searches should complete within one hour?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
107	VII: 16.3.3.5	57	Please provide the peak hour throughput number for each of the categories below.
	RESPONSE:		See questions 108 through 116 for categories.
108	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for 2F-2F/4F/TP searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
109	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for 4F-4F/TP searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
110	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for TP-TP searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
111	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for TP-UL searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.

Question No.	RFP Section: Item	RFP Page	Vendor Question
112	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for PP-PL searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
113	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for LT-TP searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
114	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for LT-UL searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
115	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for PL-PP searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
116	VII: 16.3.3.5	57	What is the maximum search time, in seconds, for PL-PL searches?
	RESPONSE:		See Section VII, Item 16.4.3.11, no further detail available.
117	VII: 16.4.1.2	57	Please clarify how many AFIS Latent workstations including Cameras and Scanners are needed.
	RESPONSE:		The Crime Lab needs one AFIS workstation at each of its locations; a total of 4 workstations.
118	VII: 16.4.1.2	57	Please clarify the desired overall system record storage resolution 500ppi or 1000ppi.
	RESPONSE:		All records are currently 500ppi. There are no immediate plans to move to a higher resolution.
119	VII: 16.4.2.2.6	58	Requirement: "Print any image or image comparison set, with or without minutia points or annotations in a user-specified format- either high resolution gray-scale." There appears to be something missing at the end of this requirement—either high resolution gray-scale (or what)?
	RESPONSE:		Print any image or image comparison set, with or without minutia points or annotations in a user-specified format. Including, but not limited to high resolution gray-scale.

Question No.	RFP Section: Item	RFP Page	Vendor Question
120	VII: 16.4.2.2.6	58	Should this requirement have a second option other than high resolution gray-scale?
	RESPONSE:		Print any image or image comparison set, with or without minutia points or annotations in a user-specified format. Including, but not limited to high resolution gray-scale.
121	VII: 16.4.2.2.6	58	What is meant by “user-specified format”?
	RESPONSE:		User-specific format means that the user is able to select the format from a set of options.
122	VII: 16.4.2.4.1	58	Please clarify which external State and local AFISs the system must submit to? Are interfaces to all neighboring states required (Louisiana, Arkansas, Missouri, Tennessee, and Alabama)?
	RESPONSE:		Vendor must specify which state-level AFIS systems within the MS region the vendor is configured to exchange latent search requests.
123	VII: 16.4.2.4.1	58	Please confirm latent search across systems will be required only where such systems provide industry-standard interfaces and are available to cooperatively work with the chosen Vendor to incorporate such interfaces.
	RESPONSE:		Vendor must specify which state-level AFIS systems within the MS region the vendor is configured to exchange latent search requests.
124	VII: 16.4.2.4.1	58	Please confirm the number and name of systems the latents are to be searched against.
	RESPONSE:		Vendor must specify which state-level AFIS systems within the MS region the Vendor is configured to exchange latent search requests.
125	VII: 16.4.2.4.1	58	Please confirm if palm latent search across systems should be included.
	RESPONSE:		Yes.
126	VII: 16.4.3.2.1	59	Please confirm that “full hand print” images are stored in NIST type-15 record (palm records).
	RESPONSE:		Yes.
127	VII: 16.4.3.2.1	59	The finger tips on “full hand print” images have very little value for finger latents. Please confirm that “full hand print” images will be searched only by palm latents and but not by finger latents.
	RESPONSE:		Please specify in your response the capabilities of the proposed solution and costs associated with this feature.

Question No.	RFP Section: Item	RFP Page	Vendor Question
128	VII: 16.4.3.2.1	59	If finger tips on “full hand print” images are expected to be searched by finger latents as well, please clarify regarding finger tips on “upper palms”?
	RESPONSE:		Please specify in your response the capabilities of the proposed solution and costs associated with this feature.
129	VII: 16.4.3.2.2	60	Please confirm that palm latent to finger latent search is NOT needed.
	RESPONSE:		Please specify in your response the capabilities of the proposed solution and costs associated with this feature.
130	VII: 16.4.3.11	61	Please provide the daily and peak hourly number of latent transactions the AFIS should be sized to handle.
	RESPONSE:		The numbers for the types of transactions received throughout the course of the day vary. Vendor should describe the capabilities of the proposed solution.
131	VII: 16.5.3.2	62	Please identify the location of "paragraph C" or the correct level number.
	RESPONSE:		Correct reference is Section VII, Item 16.4.3
132	VII: 16.5.3.3.4	63	Please confirm if the “finger joint regions” include finger tips, second finger segment, and 3 rd fingerprint segment. Can ITS please provide a picture to illustrate the wanted areas to searched?
	RESPONSE:		No additional information will be provided. Vendor should describe the capabilities of the proposed solution.
133	VII: 16.6.1.1	63	Can the mobile unit be a combination of a smart phone and a passive fingerprint capture device in which a mobile Application on the smart phone communicates with the passive device for fingerprint capture and result alerts and communicates with the backend AFIS database for searches and detailed result display?
	RESPONSE:		Please refer to Section VII, Item 16.6. The mobile identification device is optional; DPS is open to varied configurations that meet the requirements outlined in Section VII, Item 16.6.
134	VII: 16.6.1.1	63	Can the mobile unit be a combination of a laptop on a patrol car and a passive fingerprint capture device in which the laptop and the communication to the backend AFIS on a patrol car is reused?

Question No.	RFP Section: Item	RFP Page	Vendor Question
			Please refer to Section VII, Item 16.6. The mobile identification device is optional; DPS is open to varied configurations that meet the requirements outlined in Section VII, Item 16.6.
135	VII: 16.6.2.2	64	Please confirm the state will accept information of related additional items as optional offerings above and beyond the requested optional offerings, including mobile devices with other than the FAP 30 specification.
			Yes. Please refer to Section 16.6.2.2: "The fingerprint capture area must be a FAP-30 or greater (Fingerprint Acquisition Profile).
136	VII: 16.6.2.10	65	Should MCHS or AFIS interface with FBI RISC directly?
			Please refer to Section VII, Item 6.1.1.
137	VII: 16.6.2.10	65	Is this workflow logic handled by MCHS or AFIS?
			Please refer to Section VII, Item 6.1.1. This is new functionality for MS. The vendor may propose the connection that makes the best use of the capability being proposed.
138	VII: 17	66	Does ITS expect a dedicated DR (Disaster Recovery) site?
			Not necessarily. The Vendor is expected to propose options/alternatives that reduce upfront and ongoing cost for DR services.
139	VII: 17	66	If yes, please provide locations for hosting both the PR (Primary) site and DR site.
			The State does not currently have a DR site for AFIS. The Vendor is expected to propose options/alternatives that reduce upfront and ongoing cost for DR services.
140	VII: 17	66	Please also confirm that ITS will be responsible for the communication between the PR and DR site and provide information on the network bandwidth of the communication.
			The State is responsible for Wide Area Networking.

Question No.	RFP Section: Item	RFP Page	Vendor Question
141	VII: 17	66	Assuming DR site is needed, is it acceptable to have active-active configuration with both PR and DR site have 50% matching capacity and with 100% of the database records? Alternatively, is ITS expecting 100% matching capacity and 100% database records in each of the PR and DR sites?
	RESPONSE:		The State does not currently have a DR site for AFIS. The Vendor is expected to propose options/alternatives that reduce upfront and ongoing cost for DR services.
142	VII: 17	66	Please clarify if Tape Backup of records is needed
	RESPONSE:		The Vendor is expected to propose a backup service that includes archival media capability for permanent offsite storage.
143	VII: 17	66	Please clarify the system availability requirement. For example 99.0%, or 99.9%.
	RESPONSE:		Please refer to Section 3.1. Vendor is expected to specify the capabilities of the proposed solution.
144	VII: 17.1.1.1	66	Please confirm all electronic records and constituent components of those records to be converted will be provided in NIST standard format (rather than a proprietary format).
	RESPONSE:		It will be the responsibility of the Vendor to contact incumbent AFIS Vendor for data conversion services.
145	VII: 17.1.1.1	66	Please confirm no paper card records are anticipated to be converted.
	RESPONSE:		No paper record conversions are anticipated.
146	VII: 17.1.1.1	66	If paper card records are to be converted, please identify the number of cards to be converted.
	RESPONSE:		No paper record conversions are anticipated.
147	VII: 17.1.1.1	66	If paper card records are to be converted, of the number of cards to be converted, please identify the approximate number of cards by size (e.g. 60% 8x8 cards, 30% 8.5x11 cards, etc.)
	RESPONSE:		No paper record conversions are anticipated.
148	VII: 17.1.1.1	66	If paper card records are to be converted, please identify approximately how many data fields are to be converted per card
	RESPONSE:		No paper record conversions are anticipated.

Question No.	RFP Section: Item	RFP Page	Vendor Question
149	VII: 17.1.1.1	66	If paper card records are to be converted, please identify approximately how many characters are in each data field.
	RESPONSE:		No paper record conversions are anticipated.
150	VII: 17.1.1.1	66	Can ITS please provide viable technical procedures to get snapshots of the current production database and incremental changes?
	RESPONSE:		It will be the responsibility of the Vendor to contact incumbent AFIS Vendor for data conversion services. Additional data will not be provided at this time.
151	VII: 17.1.1.2	67	Please confirm no physical latent records are to be converted.
	RESPONSE:		Please refer to Section VII, Items 17.1.1.2.1 through 17.1.1.2.4. No physical latent records are expected.
152	VII: 17.1.1.2.2	67	Is minutiae encoding to be done by DPS personnel manually?
	RESPONSE:		For tenprint & latent, the minutiae can be automatically determined by the system or can be manually performed by DPS personnel.
153	VII: 17.1.1.2.2	67	Is minutiae encoding electronically expected? If yes, are the impacts to search accuracy (due to latent images of poor quality) acceptable?
	RESPONSE:		For tenprint & latent, the minutiae can be automatically determined by the system or can be manually performed by DPS personnel.
154	VII: 17.2.1	67	Can the State please clarify the difference between the training requirements listed in Items 17.2.1 and 17.2.6?
	RESPONSE:		The training will be the same.
155	VII: 17.3.2	69	Please confirm that a sample Acceptance Test Plan is required with the RFP response.
	RESPONSE:		Yes.
156	VII: 17.4.2	70	Please confirm that a sample Operations and Support Plan is required with the RFP response.
	RESPONSE:		Yes.
157	VII: 17.4.2.3.1, 17.4.2.3.4.1	70,71	Requirement 17.4.2.3.1 requires a 4 hour onsite response time and Requirement 17.4.2.3.4.1 requires a 2 hour onsite response time. Please clarify.
	RESPONSE:		Response time is 2-hour callback with 4-hour on-site.

Question No.	RFP Section: Item	RFP Page	Vendor Question
158	VII: 17.5.2.1.2	72	How many workstations are planned for the central site and each remote site?
	RESPONSE:		Workstations are needed for all Crime Lab locations (4) latent stations and CIC (4) tenprint stations, totaling 8 workstations.
	VII: 17.5.2.1.2	72	Please provide the required number of: (See questions 159 through 164 for categories.)
159	VII: 17.5.2.1.2	72	· Tenprint workstations
	RESPONSE:		CIC location (4), totaling 4 Tenprint workstations.
160	VII: 17.5.2.1.2	72	· Latent workstations
	RESPONSE:		Crime Lab locations (4), totaling 4 latent workstations.
161	VII: 17.5.2.1.2	72	· Flatbed scanners
	RESPONSE:		The Vendor should propose the recommended devices to be used to input the fingerprint images into their system.
162	VII: 17.5.2.1.2	72	· Printers (Color or BW)
	RESPONSE:		Black and White with approved FBI printer/driver combination.
163	VII: 17.5.2.1.2	72	· Optional Verification workstations
	RESPONSE:		Request is for four (4) tenprint stations.
164	VII: 17.5.2.1.2	72	· Administrator workstations
	RESPONSE:		None anticipated.
165	VII: 17.5.2.1.2	72	Can ITS please provide addresses of remote sites, if any? This information is necessary for meeting service level agreements.
	RESPONSE:		Central site is CIC-Pearl. Crime Lab locations are MCL-Pearl, Batesville, Meridian and Gulf Coast.
166	VII: 17.5.2.1.3	72	Should scanning devices include live-scan devices? If yes, how many units are wanted and how many locations are to be deployed and supported?
	RESPONSE:		No livescan or cardscan devices are being requested as part of this RFP.
167	VII: 19.2.2.3	73	19.2.2.3 states: "ITS scores the non-cost categories on a 10-point scale, with 9 points for meeting the requirement." Does this mean that each outline point, at any level, is scored on a 10-point scale and weighted equally? If not, please clarify the scoring methodology.
	RESPONSE:		Yes, that is correct.

Question No.	RFP Section: Item	RFP Page	Vendor Question
168	VII: 19.2.2.3	73	19.2.2.1 indicates that 15 points are assigned to Vendor Requirements and 40 points are assigned to Technical Requirements. Please confirm that "Vendor Requirements" refers to subsection 8 of Section VII for purposes of scoring; and that "Technical Requirements" refers to subsections 9 through 17, inclusive, of Section VII for purposes of scoring.
	RESPONSE:		Yes, that is correct.
169	VII: 19.4.1.2	74	To have a more meaningful demonstration, can ITS please change "seven calendar days" to "twenty calendar days"?
	RESPONSE:		Demonstration dates will be mutually agreed upon.
170	VII: 19.4.2.1	74	To allow a chosen vendor to become ready for an informative visit, can ITS please change "seven calendar days" to "twenty calendar days"?
	RESPONSE:		Demonstration dates will be mutually agreed upon.
171	VII: 19.5	75	Will the vendor with highest score be awarded? Or will ITS choose a vendor from those exceeding a certain score threshold? What is the threshold, if it exists?
	RESPONSE:		That is correct, the Vendor with the highest score will be awarded. The threshold is outlined in Section VII, Item 19.2.2.2.
172	VIII: Cost Information Submission	75	The State has requested a supplemental cost itemization, including the following elements: Item, Description, Quantity, Retail, Discount, Extension, and Deliverable. Can the State please clarify what is meant by Deliverable?
	RESPONSE:		When a task or product or service is provided as complete to the customer.
173	VIII: Cost Information Submission	76	The pricing form states a 5 year lifecycle total. Please confirm the contract itself is meant for a total of 5 years (for example 1 year for system implementation and 4 years of systems operations) or if not, now many years the system/contract is planned for.
	RESPONSE:		Yes, that is correct.
174	VIII: Cost Information submission	76	Please clarify where vendors should place hardware price or prices.
	RESPONSE:		Please list any hardware under One-Time Costs, Implementation.

Question No.	RFP Section: Item	RFP Page	Vendor Question
175	VIII: Cost Information submission	76	In the payment table provided there is mention of retainage of 10%. In article 47 there is a performance bond for the total amount of the agreement. It may be redundant to have retainage and a performance bond for the entire amount of the contract. Please confirm if one of these requirements may be waived.
	RESPONSE:		The requirement will not be waived. Vendor is allowed to take exception to all non-mandatory requirements. An exception will be accepted or rejected at the sole discretion of the State.
176	Exhibit A: 1.1	82	Can the State please confirm the term of this Agreement includes 4 years of post-warranty maintenance after the warranty period?
	RESPONSE:		The contract will be valid for 5 years after the date signed.
177	Exhibit A: 1.1	82	Can the State confirm that the appropriate date for completion of all tasks under the Agreement, with the exception of warranty service and post warranty maintenance, is January 1, 2018 and not the January 1, 2017 date referenced?
	RESPONSE:		The State expects the new system to be live by June 18, 2017.
178	Exhibit A: 10.17	89	Please detail the type and name of internal and independent security audits vendors must agree to pass.
	RESPONSE:		It will be the responsibility of the Vendor to contract and oversee independent security audit and provide results to CIC.
179	Exhibit A: 12.2, 12.8	90	Article 12.2 calls for a two hour telephone response time; Article 12.8(c) calls for a guaranteed one hour telephone response time; Please clarify which telephone response time is binding.
	RESPONSE:		Article 12.2 is related to warranty repair service and Article 12.8 is related to software support services. Both are binding
180	Exhibit A: 13.2, 13.8	91, 92	Article 13.2 calls for a two hour telephone response time; Article 13.8(c) calls for a guaranteed one hour telephone response time; Please clarify which telephone response time is binding.
	RESPONSE:		Article 13.2 is related to warranty repair service and Article 13.8 is related to software support services. Both are binding.

Question No.	RFP Section: Item	RFP Page	Vendor Question
181	General	N/A	Can ITS please provide current system architecture diagram for better understanding of current AFIS, MCHS, remote sites, etc.?
	RESPONSE:		See Section 6, for the narrative description of this interface.
182	General	N/A	Can ITS please provide lists of workstations, servers, operating systems, and 3 rd party software of current AFIS to be replaced?
	RESPONSE:		Existing AFIS system is provided by NEC America, including four tenprint and four latent workstations. Operating systems are Microsoft. Matching engine is custom NEC hardware with O/S. Database is Oracle. Print driver is Aware, Inc.
183	General	N/A	Please identify the number and name of external system interfaces in operation today .
	RESPONSE:		MCHS, MS Crime Lab Third-Party latent stations, Mobile identification devices FBI-RISC (not through MCHS) Latent Submission to FBI Latent Submission to regional state-level AFIS systems
184	General	NA	For database purposes please clarify the preferred vendor MS SQL or Oracle.
	RESPONSE:		Vendor should propose the solution Vendor believes to be in the best interest of the State.
185	General	NA	Please provide the anticipated payment milestones (when and how the payments for the contract will be made), or if Vendors are free to propose payment milestones (payment timelines and amounts).
	RESPONSE:		Vendor should propose deliverables and milestones on the Cost Information Submission Form.

RFP responses are due September 27, 2016, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Patti Irgens at 601-432-8223 or via email at Patti.Irgens@its.ms.gov.

cc: ITS Project File Number 41492