RFP No. 4283

Enterprise Master Person Index

Mississippi Division of Medicaid

Welcome

- First Roll Call

  - Vendor participation is mandatory for the entire conference.

  - Someone representing each participating vendor must be present for the final roll call.

- Please send an email that contains your signature block to: **jordan.barber@its.ms.gov**.

- Attendees will be posted to the ITS website (www.its.ms.gov).

AGENDA	
Welcome – First Roll Call	Jordan Barber– ITS
Project Background	Jordan Barber
Project Overview	Stephen Oshinsky and Chris Smith - DOM
Procurement Guidelines	Jordan Barber
Question and Answers	Answers to vendor questions during this conference are not official unless and until submitted to ITS in writing.
Closing Comments	Jordan Barber
Final Roll Call - Conclusion	Jordan Barber

Project Background

- The Division of Medicaid (DOM) is seeking a cloud-based Software as a Service (SaaS) Enterprise Master Person Index (EMPI).

- DOM's multiple systems contribute to duplicate identities across the agency, which causes challenges as there is no single source of truth for identities.

- DOM and the Mississippi Department of Human Services (MDHS) make up two of the key agencies in the Health and Human Services environment for the State of Mississippi. The leadership of both agencies is committed to partnering together to improve services, coordination, and lower cost for Mississippi's citizens.

- The State expects the Vendor to propose the optimal solution and architecture to resolve the issues identified in this RFP.

  - Vendor may choose to propose one or multiple Master Person instances to identify and manage unique person identities.

Project Overview

- The EMPI is an additional Module in the joint DOM/MDHS Health And Human Services Transformation Project (HHSTP). The current modules in HHSTP are:

  - Common Web Portal (CWP) – Joint applications as well as beneficiary portal

  - Fraud & Abuse Module (FAM) – Asset Verification System as well as fraud detection

  - DOM eligibility determination system (New MEDS)

  - MDHS eligibility determination system (MAVERICS)

- DOM and MDHS serve about 888,000 Mississippians with an overlap of about 65% although the EMPI will be expected to contain historical identity information as well as all people on applications whether they have benefits or not.

- Integration with all of the modules is needed to reduce duplicate identity creation, correctly match information across the various modules, and to help with HIPPA and security standards.
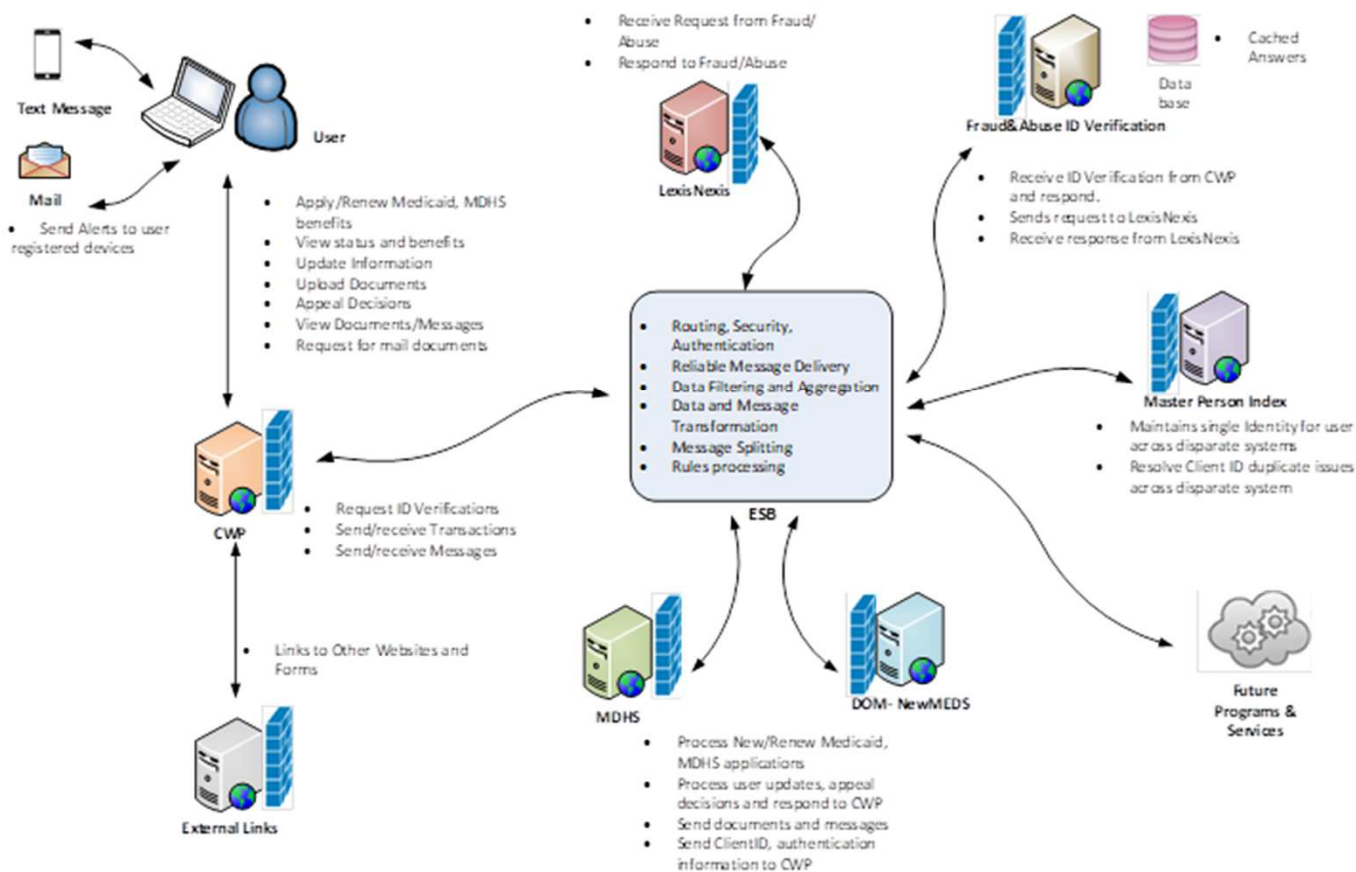
Project Overview (Continued)

- HHSTP has a Systems Integrator that will be coordinating all tasks for the EMPI and integration efforts with the other module's vendors.

- Communication between modules is via an ESB.

- HHSTP Architecture Flow is on next slide.

- The EMPI may also be expanded for use with other modules or projects or separate instances may be used for that support.

Project Overview (Continued)

Text Message

Mail
- Send Alerts to user registered devices

User
- Apply/Renew Medicaid, MDHS benefits
- View status and benefits
- Update Information
- Upload Documents
- Appeal Decisions
- View Documents/Messages
- Request for mail documents

- Receive Request from Fraud/Abuse
- Respond to Fraud/Abuse

LexisNexis

Fraud&Abuse ID Verification
- Cached Answers
- Data base

- Receive ID Verification from CWP and respond.
- Sends request to LexisNexis
- Receive response from LexisNexis

CWP
- Request ID Verifications
- Send/receive Transactions
- Send/receive Messages

ESB
- Routing, Security, Authentication
- Reliable Message Delivery
- Data Filtering and Aggregation
- Data and Message Transformation
- Message Splitting
- Rules processing

Master Person Index
- Maintains single Identity for user across disparate systems
- Resolve Client ID duplicate issues across disparate system

- Links to Other Websites and Forms

External Links

MDHS
- Process New/Renew Medicaid, MDHS applications
- Process user updates, appeal decisions and respond to CWP
- Send documents and messages
- Send ClientID, authentication information to CWP
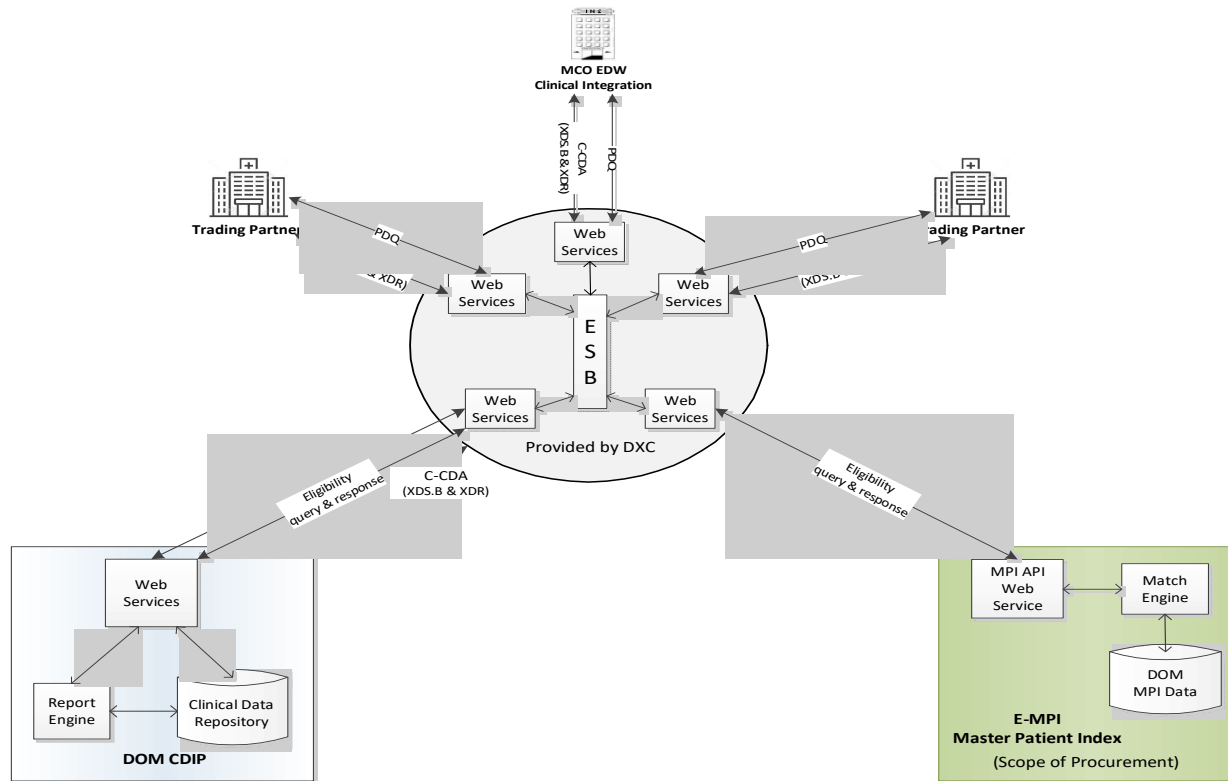
DOM- NewMEDS

Future Programs & Services

DOM Clinical Data Interoperability Program

- Currently live and functional with multiple health care providers and Managed Care Organizations connected as trading partners.

- Shares clinical data in a bi-directional manner with trading partners.

- Uses an existing MPI to validate Medicaid beneficiary identities for sharing of clinical data.

- Uses standards such as Integrating the Healthcare Enterprise (IHE).

- Connected to the DOM Enterprise Service Bus – the ESB acts as the 'front door' to DOM.

- DOM has other programs and future projects that will look to leverage the MPI, thus standards (FHIR, HL7, IHE) adoption and utilization are critical.

DOM Clinical Data
Interoperability Project (CDIP) Future State

MCO EDW
Clinical Integration

C-CDA
(XDS.B & XDR)

PDQ

Web
Services

Trading Partner

PDQ

PDQ

Trading Partner

(& XDR)

(XDS.B

Web
Services

Web
Services

E
S
B

Web
Services

Web
Services

Provided by DXC

Eligibility
query & response

C-CDA
(XDS.B & XDR)

Eligibility
query & response

Web
Services

Report
Engine

Clinical Data
Repository

DOM CDIP

MPI API
Web
Service

Match
Engine

DOM
MPI Data

E-MPI
Master Patient Index

(Scope of Procurement)

V 0.3.4p

Evaluations Overview

- Evaluation Team, Categories, and Possible Points (Section VII. No. 12.1)

  - Stage 1 – Selection of Responsive/Valid Proposals (Section VII. No. 12.2.1)

  - Stage 2 – Non-cost Evaluation (Section VII. No. 12.2.2)

  - Stage 3 – Cost Evaluation (Section VII. No. 12.2.3)

  - Stage 4 – Selection of the successful Vendor(s) (Section VII. No. 12.2.4)

    - On-site Demonstrations and Interviews (Section VII. No. 12.2.4.1)

    - Site Visits (Section VII. No. 12.2.4.1.2)

    - Final Quantitative Evaluation (Section VII. No. 12.3)

Technical Evaluation

Category	Possible Points
Non-Cost Categories:	
Vendor Requirements	20
Functional Requirements	20
Operational & Hosting Requirements	10
On-Site Interviews	5
On-Site Presentations	10
Total Non-Cost Points	**65**
Lifecycle Costs	25
Change Order Rates	10
Maximum Possible Points	**100**

- The ITS scoring methodology is explained in RFP 4283 Section VII, Number 12.

- Vendors must respond with "Will Comply" or "Exception" on every requirement in Section VII beginning with Item 2.1 through Item 11.1.

- Certain items in the technical specifications of this RFP are **MANDATORY.** Vendors are specifically disallowed from taking exception to these mandatory requirements, and proposals that do not meet all mandatory requirements are **subject to immediate disqualification**.

- Non-Cost points include all requirements except for cost.

- ITS scores non-cost categories on a 10-point scale, with 9 points earned for meeting the requirement.

- Proposals meeting fewer than 80% of the non-cost requirements may be eliminated from further consideration.

Contract

- Exhibit A – Software as a Service Agreement

- Vendors must review this document, and if necessary, take exception.

- If a Vendor takes no exceptions to Exhibit A, the State assumes that these terms are agreeable and cannot be negotiated after award.

Additional Information

- Vendor communication with the State

  - See RFP No. 4283 Section II Proposal Submission Requirements, Item No. 14.

- Answers to questions asked during this vendor conference are not official until and unless the questions are submitted to the Technical Consultant in writing before 3:00 p.m. Central Time on January 19, 2021.

- Vendors should continue to check the ITS website for updates related to this RFP No. 4283. Access the ITS website at: www.its.ms.gov

- Amendment #2 to RFP 4283 will be posted to the ITS website in following days.

Upcoming Dates

- Deadline for Vendor's Written Questions
  - **Tuesday, January 19, 2021 at 3:00 p.m. Central Time**

- Responses to Vendor Questions
  - **Posted to the ITS Website by COB Tuesday, February 02, 2021**

- Proposal Due Date
  - **Tuesday, February 23, 2021 at 3:00 p.m. Central Time**

- Proposal Validation and Evaluation
  - **Begins Tuesday, February 23, 2021**

Vendor Questions – Open Floor

Conclusion

- Final Roll Call

- Please send an email that contains your signature block to: jordan.barber@its.ms.gov.

- Attendees will be posted to the ITS website (www.its.ms.gov).

- Thank you for your participation.

- **Please make sure I have acknowledged your company's participation on the web conference.**