

3771 Eastwood Drive Jackson, MS 39211-6381 Phone: 601-432-8000

Fax: 601-713-6380 www.its.ms.gov

Craig P. Orgeron, Ph.D., Executive Director

Notice of Intent to Certify Sole Source

To: Interested Parties

From: Craig P. Orgeron, Ph.D.

CC: ITS Project Number 45822

Date: May 26, 2020

Re: Sole Source Certification Number 4298 for hosting and support of the QS/1 Pharmacy

System for the North Mississippi Regional Center (NMRC)

Contact Name: Jamaud Bell

Contact Phone Number: 601-432-8021

Contact E-mail Address: Jamaud.Bell@its.ms.gov

Sole Source Certification Award Details

Regarding Information Technology Services (ITS) Sole Source Certification Number 4298 for the North Mississippi Regional Center (NMRC), please be advised that ITS intends to award Smith Technologies, LLC, as the sole source provider of hosting and support of the QS/1 Pharmacy through December 31, 2021. Please be advised that ITS will determine if additional upgrades and support are within scope during the certification period and may increase the spending authority accordingly. Should Smith Technologies, LLC change their name during this certification period, then ITS will determine if a recertification is necessary. For an explanation regarding Mississippi state law, policy and procedures for sole source procurements, refer to Attachment C: Sole Source Procurement Overview.

Sole Source Criteria

1. The product or services being purchased must perform a function for which no other product or source of services exist:

As the health industry moved toward electronic health records (EHR), interfacing other systems, such as pharmacy systems, became necessary. Long-term care facilities (LTC), including mental health sites, have unique needs. These needs include the flexibility of creating cycle orders to be filled daily, weekly, monthly, or via a calendar and provide documentation into the electronic health records of clients. The QS/1 Pharmacy System met and continues to meet these needs. In 2013, NMRC purchased the QS/1 Pharmacy System as a sole source in order to utilize these functionalities. The customer's sole source certification request is included as Attachment A.

- 2. The purchaser must be able to show specific business objectives that can be met only through the unique product or services:
 - The QS/1 Pharmacy System interfaces with the CoCENTRIX EHR system deployed by the Mississippi Department of Mental Health to provide documentation of client medication information. The system includes document imaging, allowing NMRC staff to scan prescriptions, orders, insurance cards, and face sheets to create digital files and attach them to the EHR system for ease of access while still ensuring HIPAA compliance. NMRC has made a business decision to continue to use the software. The customer's sole source certification request is included as Attachment A.
- 3. The product or services must be available only from the manufacturer and not through resellers who could submit competitive pricing for the product or services:

Smith Technologies, LLC is the only company that provides support and hosting services to QS/1 software programs. The Vendor's sole source certification letter is included as Attachment B.

Schedule

Task	Date
First Advertisement Date	05/26/20
Second Advertisement Date	06/02/20
Response Deadline From Objectors	06/09/20 at 3:00 P.M. Central Time
Notice of Award/No Award Posted	Not before 06/10/20

Project Details

In 2013, North Mississippi Regional Center, with certification from ITS, purchased the QS/1 Pharmacy System to interface with the CoCENTRIX electronic health records (EHR) for five years at a cost of \$81,621.00, using then approved Sole Source Certification procedures. In December 2018, ITS issued Sole Source Certification Number 4144 for hosting and support of the QS/1 Pharmacy System. ITS received no objections and a Software License & Maintenance was executed on May 6, 2019. NMRC received a letter detailing an internal corporate organization of QS/1 Data Systems' parent company and the transfer of the QS1 support and hosting service to Smith Technologies. This Notice of Intent to Certify Sole Source will change the vendor's name to Smith Technologies. To date, NMRC has been approved to spend \$109,102.00 on this system.

Submission Instructions and Format of Response from Objecting Parties

Interested parties who have reason to believe that the hosting and support of the QS/1 Pharmacy System for the North Mississippi Regional Center (NMRC) should not be certified as a sole source should provide information in the following format for the state to use in determining whether or not to proceed with awarding the Sole Source contract to Smith Technologies, LLC.

- 1.1 Interested Party Information
 - 1.1.1 Contact Name, Phone Number and email address
 - 1.1.2 Company Website URL, if applicable
- 1.2 Objection to Sole Source Certification

- 1.2.1 Interested parties must present specific objections to the Sole Source certification using the criteria listed above.
- 1.2.2 A statement regarding the Interested Party's capabilities as related to this Sole Source Certification Request.
- 1.3 Comments will be accepted at any time prior to Tuesday, June 9, 2020 at 3:00 p.m. (Central Time) to Jamaud Bell at Jamaud.Bell@its.ms.gov or at the Mississippi Department of Information Technology Services, 3771 Eastwood Drive, Jackson, Mississippi 39211. Responses may be delivered by hand, via regular mail, overnight delivery, e-mail or by fax. Fax number is (601) 713-6380. ITS WILL NOT BE RESPONSIBLE FOR DELAYS IN THE DELIVERY OF RESPONSES. It is solely the responsibility of the Interested Parties that responses reach ITS on time. Interested Parties may contact Jamaud Bell to verify the receipt of their Responses. Responses received after the deadline will be rejected.
- 1.4 Interested Party responses should include the following information:

SUBMITTED IN RESPONSE TO Sole Source Certification No. 4298-45822 Accepted until June 9, 2020 @ 3:00 p.m., ATTENTION: Jamaud Bell

If you have any questions concerning the information above or if we can be of further assistance, please contact Jamaud Bell at 601-432-8021 or via email at <u>Jamaud.bell@its.ms.gov</u>.

Attachment A: Customer Sole Source Certification Request

Attachment B: Vendor Correspondence

Attachment C: Sole Source Procurement Overview



3771 Eastwood Drive Jackson, Mississippi 39211 Phone 601-432-8000 Fax 601-713-6380

Sole Source Certification Request

Project Title: Assignment for QS1 to Smith Technologies Stimulus (ARRA) Funds? Yes No								
Customer Contact Information								
Agency/Public University: North MS Regional Center		Contact Person: Jason Raby						
Address: 967 Regional Center Drive		Phone: 662-513-7781						
Oxford MS 38655		Email Address: <u>jraby@nmrc.ms.gov</u>						
MAGIC Customer Number (only required from state agencies):		Division/Dept:						
7000000272			Handmail: Yes No					
Project Summary Narrati	ve Description of Pro	ject (include details	of original acquisition if applicable):	la una didan afaha a guiam ant maintananna				
Request for the continued maintenance of the pharmacy system. QS/1 Data Systems has certified that it is the sole provider of the equipment, maintenance, hosting, and support of this system.								
ITS Acquisition Approval (CP-1) should be effective through this date (Please allow time for all vendor invoices to be paid):								
118 Acquisition Approvar(Ca	-1) should be effective	l mough this dat	Time Constraints Anticipated Lifecycle of Products/System					
Cost Estimates			Item Needed by:	(i.e. estimated years of effective use):				
Fiscal Year	Initial Costs	Ongoing Costs	Funds Expire:	,				
FY19-FY20			Discuss Funding (e.g. how much of needed funding is definite; total project					
FY20-FY21			budget; any matching or other non state funds)					
FY21-FY22			Funding is definite					
TotalTotal								
Acquisition Details								
Items Requested Quantity Description Building Location(s)								
QS/1 Pharmacy Sys. Maintenance/ongoing support NMRC								
Describe platform & infrastructure (connectivity; software/hardware platforms; utilization of State Data Center resources: mainframe, eGovernment								
portal, payment engine, document management, hosting). For equipment or hosting outside the State Data Center, attach justification:								
The QS1 system is hosted on-site at NMRC. Progress to Date: What has been done related to this project, including any communication with ITS staff (data/voice/procurement/other)?								
Received quote and sole source	certification letter from	m vendor	any communication with 120 country (and					
			or each revision or continuation of prev	Received quote and sole source certification letter from vendor Sole Source Certification Note: Certification must be renewed for each revision or continuation of previous Sole Source Approvals.				
Specific husiness requirement	Specific business requirements to be met by the requested products or services: The QS/1 Pharmacy System interfaces with the CoCENTRIX EHR							
system deployed by the Mississippi Department of Mental Health to provide documentation of client medication information. The system includes								
system deployed by the Missi	issippi Department of	f Mental Health to	r services: The QS/1 Pharmacy Syst	tem interfaces with the CoCENTRIX EHR dication information. The system includes				
document imaging, allowing I	ssippi Department of NMRC staff to scan	f Mental Health to prescriptions, orde	r services: The QS/I Pharmacy Syst provide documentation of client me rs, insurance cards, and face sheets	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the				
document imaging, allowing I	issippi Department of NMRC staff to scan as while still ensuring	f Mental Health to prescriptions, orde HIPAA complian	r services: The QS/I Pharmacy Syst provide documentation of client me rs, insurance cards, and face sheets ce. NMRC has made a business de-	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software.				
document imaging, allowing I EHR system for ease of acces Explain why these products of	issippi Department of NMRC staff to scan as while still ensuring ar services are the only	f Mental Health to prescriptions, order g HIPAA complian y ones that can me	r services: The QS/I Pharmacy Syst provide documentation of client me rs, insurance cards, and face sheets ce. NMRC has made a business de et your needs (include unique feature:	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sespecial functionality): As the health				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electry	issippi Department of NMRC staff to scan as while still ensuring ar services are the only onic health records (1)	f Mental Health to prescriptions, order the HIPAA complian y ones that can me EHR), interfacing of	r services: The QS/I Pharmacy Syst provide documentation of client me rs, insurance cards, and face sheets ice. NMRC has made a business de et your needs (include unique feature: other systems, such as pharmacy systems)	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sepecial functionality): As the health stems, became necessary. Long-term care				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electro- facilities (LTC), including me	issippi Department of NMRC staff to scan is while still ensuring rervices are the onlonic health records (lental health sites, hay	f Mental Health to prescriptions, order g HIPAA complian y ones that can me EHR), interfacing we unique needs. The	r services: The QS/I Pharmacy Syst provide documentation of client me rs, insurance cards, and face sheets ice. NMRC has made a business de et your needs (include unique feature: other systems, such as pharmacy sys- nese needs include the flexibility of	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sespecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily,				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electro- facilities (LTC), including me weekly monthly or via a cale	issippi Department of NMRC staff to scan is while still ensuring it services are the onlonic health records (in ental health sites, have	f Mental Health to prescriptions, order g HIPAA complian y ones that can me EHR), interfacing we unique needs. The commentation into the	r services: The QS/I Pharmacy Syst provide documentation of client me rs, insurance cards, and face sheets ice. NMRC has made a business de et your needs (include unique feature: other systems, such as pharmacy sys- nese needs include the flexibility of the electronic health records of clien	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sespecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electric facilities (LTC), including me weekly, monthly, or via a cale continues to meet these needs	issippi Department of NMRC staff to scan so while still ensuring rervices are the onlonic health records (lental health sites, have endar and provide do s. In 2013, NMRC p.	f Mental Health to prescriptions, order g HIPAA complian y ones that can me EHR), interfacing of the unique needs. The commentation into the product of the transfer of the commentation into the commentation in the commentation in the commentation into the commentation in the commen	provide documentation of client mers, insurance cards, and face sheets are. NMRC has made a business determined the systems, such as pharmacy systems are needs include the flexibility of the electronic health records of clien Pharmacy Systems as a sole source in the services.	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sespecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and n order to utilize these functionalities.				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electrofacilities (LTC), including me weekly, monthly, or via a calcontinues to meet these needs Explain why the source is the	issippi Department of NMRC staff to scan swhile still ensuring revices are the onlonic health records (lental health sites, have endar and provide do In 2013, NMRC ponly entity that can provide and the only entity that can provide and the only entity that can provide do the only entity that the only entity that the only entity that can provide do the o	f Mental Health to prescriptions, order that can mental young that can be considered that the can be considered that the product of the	provide documentation of client mers, insurance cards, and face sheets are. NMRC has made a business determined the respective of the resp	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sepecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and n order to utilize these functionalities. Vendors researched or evaluated): Smith				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electrofacilities (LTC), including me weekly, monthly, or via a calcontinues to meet these needs Explain why the source is the Technologies is the only com Vendor's Certification of Sole	issippi Department of NMRC staff to scan so while still ensuring revices are the onlonic health records (lental health sites, have endar and provide do in 2013, NMRC property that can pany that provides sites Source attached: X	f Mental Health to prescriptions, order HIPAA compliant yones that can meet EHR), interfacing the unique needs. The cumentation into the urchased the QS/1 provide the product upport and hosting Yes No	provide documentation of client mers, insurance cards, and face sheets are. NMRC has made a business deterior there systems, such as pharmacy systems eneeds include the flexibility of the electronic health records of client Pharmacy System as a sole source in the services (Include other products services to QS/1 software programs Vendor's proposal submitted	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sepecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and n order to utilize these functionalities. Vendors researched or evaluated): Smith				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electrofacilities (LTC), including me weekly, monthly, or via a calcontinues to meet these needs Explain why the source is the	issippi Department of NMRC staff to scan so while still ensuring revices are the onlonic health records (lental health sites, have endar and provide do in 2013, NMRC property that can pany that provides sites Source attached: X	f Mental Health to prescriptions, order HIPAA compliant yones that can meet EHR), interfacing the unique needs. The cumentation into the urchased the QS/1 provide the product upport and hosting Yes No	r services: The QS/I Pharmacy Syst provide documentation of client mers, insurance cards, and face sheets ice. NMRC has made a business deteryour needs (include unique features other systems, such as pharmacy systems eneeds include the flexibility of the electronic health records of clien Pharmacy System as a sole source into or services (Include other products services to QS/I software programs Vendor's proposal submitted can be issued.	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sepecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and n order to utilize these functionalities. Vendors researched or evaluated): Smith				
document imaging, allowing I EHR system for ease of acces Explain why these products of industry moved toward electrofacilities (LTC), including me weekly, monthly, or via a cale continues to meet these needs Explain why the source is the Technologies is the only com Vendor's Certification of Sole MAGIC Vendor Code(s) Ven Place Order To	issippi Department of NMRC staff to scan so while still ensuring or services are the onlonic health records (lental health sites, have endar and provide do in 2013, NMRC proportion only entity that can pany that provides site Source attached: X ador must be in MAG	f Mental Health to prescriptions, order HIPAA compliant yones that can meet EHR), interfacing the unique needs. The cumentation into the urchased the QS/1 provide the product upport and hosting Yes No	r services: The QS/I Pharmacy Syst provide documentation of client mers, insurance cards, and face sheets are. NMRC has made a business deteryour needs (include unique features other systems, such as pharmacy systems eneeds include the flexibility of the electronic health records of clien Pharmacy System as a sole source in the or services (Include other products services to QS/I software programs Vendor's proposal submitted can be issued. Remit To	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sepecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and n order to utilize these functionalities. Vendors researched or evaluated): Smith is. : X Yes No				
document imaging, allowing I EHR system for ease of acces Explain why these products or industry moved toward electrofacilities (LTC), including me weekly, monthly, or via a cale continues to meet these needs Explain why the source is the Technologies is the only com Vendor's Certification of Sole MAGIC Vendor Code(s) Ven	issippi Department of NMRC staff to scan swhile still ensuring revices are the onlonic health records (lental health sites, have and ar and provide do in 2013, NMRC pronly entity that can pany that provides site Source attached: X ador must be in MAG echnologies	f Mental Health to prescriptions, order HIPAA compliant yones that can mee EHR), interfacing of the unique needs. The cumentation into the urchased the QS/1 provide the product apport and hosting Yes No GIC before a CP-1 of the product of the pro	r services: The QS/I Pharmacy Syst provide documentation of client mers, insurance cards, and face sheets ce. NMRC has made a business deteryour needs (include unique features other systems, such as pharmacy systems eneeds include the flexibility of the electronic health records of clien Pharmacy System as a sole source into the services (Include other products services to QS/I software programs Vendor's proposal submitted can be issued. Remit To Vendor Name: Smith To	tem interfaces with the CoCENTRIX EHR dication information. The system includes to create digital files and attach them to the cision to continue to use the software. Sepecial functionality): As the health stems, became necessary. Long-term care creating cycle orders to be filled daily, ts. The QS/1 Pharmacy System met and n order to utilize these functionalities. Vendors researched or evaluated): Smith is. : X Yes No				

By my signature, I certify that, to the best of my professional knowledge: the requested product or services are a sole source as outlined in the ITS Procurement Handbook, Rule 207.2:013-030 Procurement Types: Sole Source, and as outlined in Mississippi Code annotated Section 31-7-13. In addition, I acknowledge that there is a charge for ITS procurement services associated with this request which will be billed to the requestor by ITS and that my agency/public university is responsible for these charges/costs.

Name (Agency Head or Public University CIO)/Title

Signature



February 24, 2020

VIA EMAIL: Jamaud.Bell@its.ms.gov

North Mississippi Regional Center 967 Regional Center Drive Oxford, MS 38655 ATTN: Edith M. Hayes, Director

RE:

Software License and Maintenance Agreement by and between Mississippi Department of Information Services and J M Smith Corporation d/b/a QS/1 Data Systems, ("ASSIGNOR") dated September 1, 2018, to certify Sole Source Number 4144 (the "Contract")

Dear Sir or Madam:

ASSIGNOR has completed an internal corporate reorganization pursuant to which all assets and liabilities associated with the technology business of J M Smith Corporation have been transferred to a wholly owned subsidiary of the J M Smith Corporation known as Smith Technologies, LLC ("ASSIGNEE"). The mailing address and point of contact shall remain the same. The reorganization was effective as of July 19, 2019. Accordingly, ASSIGNOR would like your written consent to assign each of the above-referenced Contracts to Smith Technologies, LLC.

Please be advised that Smith Technologies is the only company that provides support and hosting services to QS/1 software programs. All orders should be submitted via fax or mail to: 201 West Saint John Street, Spartanburg, SC 29306, 864-253-8690 (fax). Our remittance address is P.O. Box 6052, Spartanburg, SC 29306.

Please evidence your consent to this assignment by having an authorized representative sign where indicated below. We would ask that you return a copy of the executed consent via electronic mail to Jeff Spires at jeff.spires@smithtech.com and return the original in the enclosed, self-addressed envelope.

If you have any questions with respect to the consent, please contact me or Jeff Spires at jeff.spires@smithtech.com. Thank you in advance for your cooperation.

Sincerely,

Brent Thomasson Vice President

Smith Technologies, LLC

The acquisition of information technology for all state agencies and institutions of higher learning (IHLs) is within the scope of the ITS law, found in Mississippi Code Section 25-53-1, et seq., and the policies and procedures established in accordance with this statute, found in the ITS Procurement Handbook posted on the ITS website (www.its.ms.gov).

ITS enabling legislation requires that information technology hardware, software and services be acquired in a manner that insures the maximum of competition among all manufacturers and suppliers of such equipment and services. Accordingly, ITS promotes full and open competition through the issuance of open specifications and the objective evaluation of Interested Party proposals to determine the lowest and best offering to meet an agency's or public university's business requirements. True competition protects the integrity and credibility of purchasing in the public sector and is essential in providing best value and adequate contractual protection for the purchasing entity. In certain limited situations, information technology acquisitions may be sole-sourced.

ITS utilizes the provisions of Public Purchasing Law for Sole Source and Emergency procurements of information technology. Mississippi Public Purchasing Law (Mississippi Code Section 31-7-13) specifies that noncompetitive items available from one source only be exempted from bid requirements (sole-sourced). ITS statute, in Section 25-53-5 (p), permits ITS to utilize provisions in Public Purchasing Law or regulations, when applicable.

Per Public Purchasing law, acquisitions must meet the following criteria to be authorized as sole source:

- 1. The product or services being purchased must perform a function for which no other product or source of services exists,
- 2. The purchaser must be able to show specific business objectives that can be met only through the unique product or services, AND
- 3. The product or services must be available only from the manufacturer and NOT through resellers who could submit competitive pricing for the product or services. The vendor's correspondence regarding this criterion for this project is included as Attachment B.

By policy as documented in the ITS Procurement Handbook, acquisitions of IT services must include the following information to be authorized as sole source:

- An explanation about why the amount to be expended is reasonable, and
- 2. An explanation regarding the efforts by the purchaser to obtain the best possible price.

For state agencies, approval of all technology purchases with a lifecycle cost of \$5,000 or less, including sole source purchases, has been delegated to the agency. The ITS Procurement Limits Policies for Agencies (a section in the ITS Procurement Handbook) require a minimum of two competitive written bids or proposals for technology purchases with a lifecycle cost over \$5,000 but not over \$50,000 (not over \$25,000 for projects funded by the American Recovery and Reinvestment Act). Since, for single source items, the procuring agency will be unable to obtain two written bids, ITS must certify all sole source acquisitions of information technology with a lifecycle cost greater than \$5,000.

Institutions of Higher Learning (IHLs) or public universities have been delegated the authority to certify sole source procurements up to \$250,000 lifecycle cost under the ITS Procurement Limits Policies for IHLs (a section in the ITS Procurement Handbook). For the certification of sole source procurements delegated to the CIOs at public universities, the public university must follow ITS' Sole Source Procedure, including advertisement of the intent to award as sole source. Institutions certifying a sole source purchase must ensure the criteria listed above are met and documented in writing by the institution and the Interested Party prior to certifying a product or service as sole source. Sole source documentation must be reviewed and approved by the IHL's CIO for any sole-source certification

Attachment C

above \$5,000. All sole source documentation should be retained in the public university's procurement file. Sole source requests above \$250,000 lifecycle cost require ITS approval.

Other than the delegations outlined above, all sole source technology procurements must be certified by ITS. The customer's Sole Source Certification Request for this project is included as Attachment A

ITS thoroughly reviews Sole Source Certification Requests, determining if competing products and/or services exist. If so, ITS conducts a competitive procurement. If ITS' review confirms the sole source, then a Sole Source advertisement is issued, giving other Interested Parties an opportunity to identify competing products and/or services. Based upon the results of the Sole Source advertisement, ITS will either certify the request as a sole source or conduct a competitive procurement.