
IFB Questions and Clarifications Memorandum

To: Vendors Responding to IFB Number 4479 for the Mississippi Department of Revenue (DOR)
From: David C. Johnson
Date: August 23, 2022
Subject: Responses to Questions Submitted
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IFB Number 4479 is amended as follows:

1. Attachment B Cost Submission is hereby deleted. Bidders must submit the revised Cost Submission Form that is included as Attachment B-1 Cost Submission – Revised.

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: Is the first year Maintenance Support for Year 1 that is shown in the pricing schedule under Hardware Maintenance the one-year warranty period? Or is the State expecting a one-year warranty and then upon expiration of the warranty, the Maintenance Support for Year 1 shown in the pricing schedule is actually the second year?

Response: **The state is expecting a one-year warranty and upon expiration of the warranty, the Maintenance Support to cover Years 2 - 5.**

Sealed bids in response to this IFB are due Tuesday August 30, 2022, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Roshunda Mitchell at 601-432-8223 or via email at Roshunda.Mitchell@its.ms.gov

cc: ITS Project File Number 47106