

Request for Information

To: Vendors Interested in Responding to Request for Information (RFI) Number 4659 for the Mississippi State Department of Health (MSDH)

From: Craig P. Orgeron, CPM, Ph.D.

Date: January 14, 2025

Subject: Request for Information

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The Mississippi State Department of Health (MSDH) plans to procure a data portal solution that will enhance the accessibility and usability of public health data for stakeholders.

The Mississippi Department of Information Technology Services (ITS) is releasing this RFI Number 4659 to seek Vendor interest and capabilities in providing a robust data portal to MSDH. Vendors are asked to provide a level of detail to each question that will assist the State in researching what kind of products and services are currently available.

1. RFI SUBMISSIONS INSTRUCTIONS

- 1.1. MSDH is interested in receiving informational submissions from Vendors who can provide a data portal solution on a centralized platform that will enhance the accessibility and usability of public health data for stakeholders.
- 1.2. Vendors should explain their capabilities to provide and implement the solution at a level of detail to assist the State in determining what features are available in the market. See Attachment A for a scope of requirements. Vendors who cannot fulfill all requirements are still encouraged to provide a submission. Any and all additional information is welcomed.
- 1.3. Vendor submissions will be accepted at any time prior to 3:00 p.m. Central Time on February 4, 2025, to Jasmine Grice at Jasmine.grice@its.ms.gov or at the Mississippi Department of Information Technology Services, 3771 Eastwood Drive, Jackson, Mississippi 39211. Submissions may be delivered by hand, via regular mail, overnight delivery, e-mail or by fax. Fax number is (601) 713-6380. Interested Parties may contact Jasmine Grice to verify the receipt of their submission.

2. PURPOSE

The purpose of this Request for Information (RFI) is to identify solutions capable of providing a robust data portal that enhances the accessibility and usability of public health data for stakeholders, including the public, healthcare providers, and researchers. The data portal will serve as a centralized platform, enabling users to easily retrieve, analyze, and visualize public health data.

THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. This RFI is issued solely for informational purposes – it does not constitute a Request for Proposal (RFP), Invitation for Bid (IFB), Request for Qualification (RFQ) or a promise to issue an RFP, IFB, or RFQ in the future. This request for information does not commit MSDH to contract for any supply or service whatsoever. Further, MSDH is not, at this time, seeking proposals, bids, or qualifications and will not accept unsolicited proposals, bids, or qualifications. Respondents are advised that MSDH will not pay for any information or administrative costs incurred in response to this RFI; all costs associated with responding to this RFI will be solely at the interested party's expense. Not responding to this RFI does not preclude participation in any future RFP, IFB, or RFQ, if any is issued. If a solicitation is released, it will be available on the ITS website (www.its.ms.gov). It is the responsibility of the potential offerors to monitor this site for additional information pertaining to this requirement.

If you have any questions concerning the information above or if we can be of further assistance, please contact Jasmine Grice at 601-432-8198 or by email at Jasmine.grice@its.ms.gov.

Attachment A: RFI No. 4659 Requirements

cc: ITS Project File Number 45281

Attachment A

RFI No. 4659 Requirements

Data Portal Requirements

The Mississippi State Department of Health (MSDH) recognizes the critical need for a comprehensive data portal to enhance the accessibility and usability of public health data. In an era where data-driven decision-making is paramount, stakeholders—including healthcare providers, researchers, policymakers, and the public—require timely access to reliable health information. A well-designed data portal will serve as a centralized platform, enabling users to easily retrieve, analyze, and visualize public health data, ultimately supporting informed decision-making and improving health outcomes across the state.

As a statewide public health organization, the MSDH is responsible for many different program areas. The [MSDH Data Encyclopedia](#) provides a list of the different data systems and data sets routinely utilized by the organization in the performance of its mission. As the mission of MSDH evolves additional data sets may be added over time. Analysis of this data is an ongoing process, from which metrics and scientifically based research conclusions are made by MSDH to help promote the health and well-being of all MS citizens.

The benefits of implementing a data portal extend to all stakeholders involved in public health. Researchers will benefit from streamlined data sharing, promoting collaboration and advancing public health studies. The public will gain transparency and insight into Mississippi health metrics, fostering improved trust and increased engagement with health initiatives. Overall, the data portal will enhance communication, promote collaboration, and drive strategic public health initiatives, leading to improved health outcomes for Mississippi residents.

To ensure the successful development and maintenance of the data portal, it is essential that vendors demonstrate proven experience in creating and managing similar platforms within a healthcare setting, particularly in public health clinics. The complexity of public health data requires vendors to possess not only technical expertise but also an understanding of regulatory compliance, data security, and user engagement strategies. Additionally, vendors should have a track record of delivering cost-effective solutions that align with the budget constraints typical of public health agencies. By partnering with experienced vendors, MSDH aims to implement a data portal.

Vendor must demonstrate evidence of technical and strategic solutions through its responses to the below requirements.

1. Solution Overview:

- 1.1. Describe how your solution will enable users to access public health data in a user-friendly manner.
- 1.2. Explain how your solution supports data visualization and reporting capabilities.
- 1.3. Detail how your solution will facilitate data interoperability with existing MSDH systems.
- 1.4. Describe how your solution will allow for customization based on user roles and needs.

1.5. Outline how your solution will support long-term maintenance and scalability.

2 Pricing and Licensing:

2.1. Provide detailed pricing information, including subscription-based models, licensing options, and associated costs for your data portal solution.

2.2. Outline any additional fees or charges related to ongoing support, maintenance, or future upgrades specific to the solution.

3. Vendor Qualifications:

3.1. Provide evidence of successful implementation of similar data portal solutions in other public health departments or related entities.

3.2. Describe your experience with customization and integration of data portal solutions in government settings.

3.3. Outline your approach to project management and timeline for implementation.

3.4. Include any relevant case studies or testimonials from previous clients, especially within the public sector.

3.5. The State is potentially interested in re-using another public entity award of contract for components of the same services or similar services. In order to consider another public entity award for re-use, the State has certain criteria that must be met, e.g. publicly advertised, awarded on cost, etc. If Vendor has been awarded a contract for the services provided herein, the Vendor is requested to provide information for re-use, including public entity name and contact information (name, title, e-mail address, and phone number).