

# RFP Notification of Award

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**To:** Vendors Responding to Request for Proposal (RFP) Number 4666 for the Mississippi Department of Information Technology Services (ITS)

**From:** Craig P. Orgeron, CPM, Ph.D.

**Date:** August 14, 2026

**Subject:** Notification of Award

**Contact Name:** Brittany Porter

**Contact Phone Number:** 601-432-8051

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Regarding Information Technology Services (ITS) RFP Number 4666 for AVAYA Products, Services, and CCaaS for the Mississippi Department of Information Technology Services (ITS), please be advised that, pending ITS Board approval and successful contract negotiations, the award will be made as follows:

| RFP Category                                   | Vendor               |
|------------------------------------------------|----------------------|
| Category III- Call Center as a Service (CCaaS) | AT&T Enterprise, LLC |

ITS thanks you for your participation in the RFP process.

cc: ITS Project File Number 48690