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Mississippi Department of Information Technology Services

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Jackson, MS 39211-6381
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www.its.ms.gov

Craig P. Orgeron, CPM, Ph.D., Executive Director

Notice of Intent to Certify Sole Source

To: Interested Parties

From: Craig P. Orgeron, CPM, Ph.D.

CC: ITS Project Number 49454

Initial CPO

Date: June 9, 2026

Re: Sole Source Certification Number 4748 to provide mapping services, GIS information, and fiber ring documentation maintenance for Information Technology Services for the Mississippi Department of Information Security Services (ITS)

Contact Name: Denetta Durr

Contact Phone Number: 601-432-8022

Contact E-mail Address: Denetta.Durr@its.ms.gov

Sole Source Certification Award Details

Regarding Information Technology Services (ITS) Sole Source Certification Number 4748 for the Information Technology Services ITS, please be advised that ITS intends to award Five Points Infrastructure Services, LLC as the sole source provider of mapping services, GIS information, and fiber ring documentation maintenance for one year upon contract execution, in an amount not to exceed $15,560.00. If ITS opts to renew the mapping services, GIS information, and fiber ring documentation maintenance, this sole source certification shall be valid for up to two additional years. Please be advised that ITS will determine if additional products or services are within scope during the certification period and may increase the spending authority accordingly. Should Five Points Infrastructure Services, LLC change their name during this certification period, then ITS will determine if a recertification is necessary. For an explanation regarding Mississippi state law, policy and procedures for sole source procurements, refer to Attachment B: Sole Source Procurement Overview.

Sole Source Criteria

1. The product or services being purchased must perform a function for which no other product or source of services exist:

   The Patch Manager Cable and Asset Management Software delivers an integrated set of capabilities designed to support campus, building, data center, outside plant or hybrid network infrastructure. Its feature set enables consistent management visibility and control across diverse environments, making it suitable for a wide range of infrastructure configurations. Although other platforms offer comparable

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capabilities, Patch Manager is the only comprehensive solution that fully supports the ITS's fiber ring and associated records.

2. The purchaser must be able to show specific business objectives that can be met only through the unique product or services:

   The Patch Manager Cable and Asset Management software provides a mapping service in combination with endpoint record keeping unique to the needs of the ITS's fiber ring documentation including circuits, splices, hand holds, and routes within the Capitol Complex. The mapping service is also used for location, maintenance, and changes on the Capitol Complex fiber ring. The system also provides ITS with detailed listings of all communication closets, and documents complete ring circuits back to the Eastwood Data Center.

3. The product or services must be available only from the manufacturer and not through resellers who could submit competitive pricing for the product or services:

   Five Points Infrastructure Services, LLC is the only authorized and certified implementation partner for the PATCH MANAGER Cable and Asset Management software and services in North America and has been since 2015. The Vendor's sole source certification letters are included as Attachment A.

4. Explanation of why the amount to be expended for the services is reasonable.

   There is only one US reseller for this software and the services.

5. Explanation of what the agency did to obtain the best possible price for these services.

   The agency held a meeting with Five Points Services regarding the re-addition of support and maintenance as a result of purchasing constraints. It was determined that no penalty existed from Patch Manager to conduct the re-addition. Five Points Services was then asked to provide a quote to add hours to migrate the current on-premises solution to its cloud platform. The hours obtained were based on tasks involving the migration process.

   For these services, the agency is being billed at an hourly rate.

Schedule

Task	Date
First Advertisement Date	06/09/26
Second Advertisement Date	06/16/26
Response Deadline From Objectors	06/23/26 at 3:00 P.M. Central Time
Notice of Award/No Award Posted	Not before 06/24/26

Project Details

The Mississippi Department of Information Security Services (ITS) actively utilizes the Patch Manager cable and asset management software and services. The software provides ITS with a cable and fiber installation platform with built-in mapping capabilities that are updated to reflect current locations and other key details needed throughout the cable installation process. ITS seeks to procure the maintenance and services necessary to sustain the software environment.

Submission Instructions and Format of Response from Objecting Parties

Interested parties who have reason to believe that the mapping services, GIS information, and fiber ring documentation maintenance should not be certified as a sole source should provide

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information in the following format for the state to use in determining whether or not to proceed with awarding the Sole Source contract to Five Points Infrastructure Services, LLC.

1.1 Interested Party Information

1.1.1 Contact Name, Phone Number and email address

1.1.2 Company Website URL, if applicable

1.2 Objection to Sole Source Certification

1.2.1 Interested parties must present specific objections to the Sole Source certification using the criteria listed above.

1.2.2 A statement regarding the Interested Party's capabilities as related to this Sole Source Certification Request.

1.3 Comments will be accepted at any time prior to Tuesday, June 23, at 3:00 p.m. (Central Time) to Denetta Durr at Denetta.Durr@its.ms.gov or at the Mississippi Department of Information Technology Services, 3771 Eastwood Drive, Jackson, Mississippi 39211. Responses may be delivered by hand, via regular mail, overnight delivery, e-mail or by fax. Fax number is (601) 713-6380. ITS WILL NOT BE RESPONSIBLE FOR DELAYS IN THE DELIVERY OF RESPONSES. It is solely the responsibility of the Interested Parties that responses reach ITS on time. Interested Parties may contact Denetta Durr to verify the receipt of their Responses. Responses received after the deadline will be rejected.

1.4 Interested Party responses should include the following information:

SUBMITTED IN RESPONSE TO
Sole Source Certification No. 49454-4748
Accepted until June 23, 2026 @ 3:00 p.m.,
ATTENTION: Denetta Durr

If you have any questions concerning the information above or if we can be of further assistance, please contact Denetta Durr at 601-432-8022 or via email at Denetta.Durr@its.ms.gov.

Attachment A: Vendor Correspondence
Attachment B: Sole Source Procurement Overview

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Attachment A

PATCH MANAGER
infrastructure management software

Our reference: B26-002 – Partner Statement 2026
Subject: Partner Statement – Five Points Infrastructure Services, LLC

Amsterdam, January 15th 2026

To Whom It May Concern,

Five Points Infrastructure Services, LLC, registered at 3050 Five Fork Trickum Road, Suite D535, Lilburn, GA 30047, USA is the only Authorized Value-Added Reseller and Certified Implementation Partner for the PATCH MANAGER Cable and Asset Management Software in North America and has been so since 2015.

Regards,

Michael Kentrop

Managing Director
E: mkentrop@patchmanager.com
T: +31 (0)20 5209555

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Attachment A

Five Points

Infrastructure Services

Quote
for
Mississippi Dept. -Information Technology Services
(MDITS)

Five Points Infrastructure Services, LLC (Five Points Services) is a U.S. company providing IT consulting and services for data centers, office space and outside plant environments.

- Provides Services
  - Network Design
  - Installation of ICT hardware and cabling
  - Project management
  - Audits
  - Training
- Resells Software
  - Software Configuration
  - Implementation
  - Integrations

This quote was requested by David Hood. This offer is valid through January 31, 2025.

PATCH MANAGER Infrastructure Management Software

Five Points Services has been a certified reseller and training partner of Patchmanager B.V since 2013.

PATCH MANAGER is a versatile Infrastructure Management Software Solution, provided by Patchmanager B.V. that can be deployed as a Physical Layer Management System, Cable Management System, Fiber Management System, Power Distribution Management System, Inventory System and Infrastructure Design System to a wide variety of application domains such as Data Centers, Building Networks, Campus Networks, Telephony Infrastructures and Wide Area Networks.

Terms and Conditions:
https://patchmanager.com/terms-conditions/

See Attached Remarks by Patchmanager BV.

Five Points Infrastructure Services LLC
3050 Five Forks Trickum Road, Suite D535
Lilburn, GA 30047
678-856-5559
www.FivePointsServices.com

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Attachment B

The acquisition of information technology for all state agencies and institutions of higher learning (IHLs) is within the scope of the ITS law, found in Mississippi Code Section 25-53-1, et seq., and the policies and procedures established in accordance with this statute, found in the ITS Procurement Handbook posted on the ITS website (www.its.ms.gov).

ITS enabling legislation requires that information technology hardware, software and services be acquired in a manner that insures the maximum of competition among all manufacturers and suppliers of such equipment and services. Accordingly, ITS promotes full and open competition through the issuance of open specifications and the objective evaluation of Interested Party proposals to determine the lowest and best offering to meet an agency's or public university's business requirements. True competition protects the integrity and credibility of purchasing in the public sector and is essential in providing best value and adequate contractual protection for the purchasing entity. In certain limited situations, information technology acquisitions may be sole-sourced.

ITS utilizes the provisions of Public Purchasing Law for Sole Source and Emergency procurements of information technology. Mississippi Public Purchasing Law (Mississippi Code Section 31-7-13) specifies that noncompetitive items available from one source only be exempted from bid requirements (sole-sourced). ITS statute, in Section 25-53-5 (p), permits ITS to utilize provisions in Public Purchasing Law or regulations, when applicable.

Per Public Purchasing law, acquisitions must meet the following criteria to be authorized as sole source:

1. The product or services being purchased must perform a function for which no other product or source of services exists,

2. The purchaser must be able to show specific business objectives that can be met only through the unique product or services, AND

3. The product or services must be available only from the manufacturer and NOT through resellers who could submit competitive pricing for the product or services. The vendor's correspondence regarding this criterion for this project is included as Attachment A.

By policy as documented in the ITS Procurement Handbook, acquisitions of IT services must include the following information to be authorized as sole source:

1. An explanation about why the amount to be expended is reasonable, and

2. An explanation regarding the efforts by the purchaser to obtain the best possible price.

For state agencies, approval of all technology purchases with a lifecycle cost of $5,000 or less, including sole source purchases, has been delegated to the agency. The ITS Procurement Limits Policies for Agencies (a section in the ITS Procurement Handbook) require a minimum of two competitive written bids or proposals for technology purchases with a lifecycle cost over $5,000 but not over $75,000 (not over $25,000 for projects funded by the American Recovery and Reinvestment Act). Since, for single source items, the procuring agency will be unable to obtain two written bids, ITS must certify all sole source acquisitions of information technology with a lifecycle cost greater than $5,000.

Institutions of Higher Learning (IHLs) or public universities have been delegated the authority to certify sole source procurements up to $250,000 lifecycle cost under the ITS Procurement Limits Policies for IHLs (a section in the ITS Procurement Handbook). For the certification of sole source procurements delegated to the CIOs at public universities, the public university must follow ITS' Sole Source Procedure, including advertisement of the intent to award as sole source. Institutions certifying a sole source purchase must ensure the criteria listed above are met and documented in writing by the institution and the Interested Party prior to certifying a product or service as sole source. Sole source documentation must be reviewed and approved by the IHL's CIO for any sole-source certification above $5,000. All sole source documentation should be retained in the public university's procurement file. Sole source requests above $250,000 lifecycle cost require ITS approval.

Other than the delegations outlined above, all sole source technology procurements must be certified by ITS.

ITS thoroughly reviews Sole Source Certification Requests, determining if competing products and/or services exist. If so, ITS conducts a competitive procurement. If ITS' review confirms the sole source, then a Sole Source advertisement is issued, giving other Interested Parties an opportunity to identify competing products and/or services. Based upon the results of the Sole Source advertisement, ITS will either certify the request as a sole source or conduct a competitive procurement.